



March 10, 2020

Japan Airport Terminal Co., Ltd.

Tokyo International Air Terminal Corporation

## New Haneda Airport Terminal Facilities Accommodating Increase in International Flights to be Fully Operational on March 29, 2020



Terminal 2 International Departures Lobby

To coincide with the 40% increase in international flight arrival and departure slots at Tokyo International Airport (Haneda) (hereinafter referred to as “Haneda Airport”) to approximately 170 flights, including early morning and late-night flights, by the Ministry of National Land and Transport and the corresponding increase in passengers, Japan Airport Terminal Co., Ltd. (JATC) and Tokyo International Airport Terminal Corporation (hereinafter referred to collectively as “the Group”) have expanded part of Terminal 3 (renamed from the International Terminal on March 14, 2020) and developed new international facilities in Terminal 2. These new facilities will be fully operational from March 29, 2020.

In Terminal 3, with the increase in floor area on the departure and arrival floors of the main terminal, the number of check-in counters and baggage claim turntables has been increased and a new satellite boarding bridge has been built. These facilities have been progressively commencing service since December 5, 2019.

In Terminal 2, which was originally a domestic-only terminal, new international departure and arrival floors, duty-free shops, and other facilities have been built. As well as accommodating the increase in international flights together with the Terminal 3 extensions, this will reinforce connections with Haneda Airport’s abundant domestic network, which is the airport’s strength.

The terminals will respond to the increase in passengers, including international visitors to Japan, with the promotion of FAST TRAVEL, a new system for smooth, stress-free check-in procedures. With their Universal Design, the new and expanded facilities offer outstanding convenience, comfort, and functionality. They will further strengthen Haneda Airport’s international and domestic network functions to facilitate the holding of the Tokyo 2020 Olympic and Paralympic Games and beyond, contributing to the revitalization of Japan’s regions.

In its aim of “To Be a World Best Airport” (Haneda Airport, delivering utmost satisfaction to all stakeholders), the Group will continue to engage in the improvement of customers’ convenience and the value of their time in the airport.

For more information on this matter:

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# Four Main Points of Haneda Airport's International Flight Facilities

## ▪ **Point 1 Promotion of New FAST TRAVEL Check-in Procedures**

At Haneda Airport, an airline introduced Japan's first self-service baggage drop (SBD) stations for its domestic flights in 2015. From March 2020, SBD units will also be rolled out at the Terminal 2 international facilities and in Terminal 3.

In addition, in Terminal 2, a Railside Check-in Service\*, consisting of a check-in and SBD counter, will be launched on the 1st basement level of Terminal 2, which connects railway transport access and the passenger terminals.

With this service, passengers boarding international flights will be freed from their heavy baggage as soon as they arrive at the terminal, allowing them to spend their time in the terminal more productively and in comfort.

The CT scanning systems for cabin baggage and smart lanes that have already been installed in some parts of Terminal 3's security screening lanes will also be installed in Terminal 2's international facilities, and additional units will be installed in Terminal 3. This is expected to reduce waiting times and increase the effectiveness and efficiency of screening.

In addition, there are plans to run verification trials of the new One ID boarding procedure that uses facial recognition technology within the first half of 2020, which will further promote FAST TRAVEL.

Further, check-in facilities exclusively for first-class passengers and frequent flyers will be established in the international departures lobby in Terminal 2.

These new check-in procedures will reduce passenger waiting times and allow for much smoother check-in during congested periods.

\*Railside Check-in Service is a newly coined word used by the Group to collectively refer to the check-in counters established on the railway connection floor.



Self-service baggage drop station



Exclusive check-in facilities for frequent flyers

▪ **Point 2 Strengthening connections between domestic and international flights**

Haneda Airport is a hub airport serving 48 domestic routes and 61 international routes after the upcoming increase in flights. The convenience of connecting between flights is one of the airport's most distinctive features. The establishment of international flight facilities in part of Terminal 2, which is currently a domestic terminal, will make connecting between domestic and international flights smoother. In particular, passengers connecting from an international flight to a domestic flight in Terminal 2 will be able to do so on the same floor.



Concierge uniforms

The Haneda Airport website will also be revamped to integrate international and domestic services in March 14, 2020, and the shop and restaurant guides will also be standardized.

The uniforms for the concierges, who assist customers in the terminals, and other staff, will be standardized across all terminals.

▪ **Point 3 Pursuit of Universal Design**

In its 2019 World Airport Awards, UK-based SKYTRAX commended Haneda Airport for its excellent approaches to passengers requiring mobility support, such as the elderly and customers with disabilities, with the airport receiving first place in the new category of PRM and Accessible Facilities.

In anticipation of the Tokyo 2020 Olympic and Paralympic Games being held in summer of 2020 and coinciding with the extensions and renovations to the domestic terminal, various PRM upgrades are being made, including reducing the gradient of ramps, installing flashlights\* in 100% of the airport's multi-functional toilets, and upgrading the passenger boarding bridges (PBB) to be free of steps.

\* A light that shines in sync with fire alarms and emergency broadcasts. These lights are installed in toilet cubicles as a means of alerting the customers with hearing impairments at times of emergency.

▪ **Point 4 Increased convenience for international visitors**

International visitors using the airports in the Greater Tokyo Area, including Haneda Airport, account for 40% of all overseas visitors to Japan, making these airports the main gateway to the country.

To encourage foreign tourists to branch out into other parts of Japan from Haneda Airport and to discover more of Japan's charms, a Welcome Center established at the arrival gates of the Terminal 2 international flights will provide arriving visitors with a one-stop-shop for information about Japan's various regions and various services.



Welcome Center  
2F, Terminal 2 (artist's impression)

# Overview of Expanded International Flight Facilities in Terminal 2

## <Tokyo International Airport Terminal 2 International Flight Facilities>

Name	Tokyo International Airport Terminal 2 International Flight Facilities
Address	3-4-2 Haneda Airport, Ota-ku, Tokyo
Owner	Japan Airport Terminal Co., Ltd.
Operator	Tokyo International Air Terminal Corporation
Design Contractor	Azusa, Yasui, PCPJ Tokyo International Airport Terminal 2 International Flight Facilities Construction Design and Supervision Joint Venture
Construction Contractor	Taisei Corporation
Area of Extension	Approx. 66,000 m <sup>2</sup>
Total Project Cost	Approx. ¥62 billion
Main Use	Airport passenger terminal facilities
Floors	5 above-ground floors, 1 basement floor
Operating Hours	24 hours

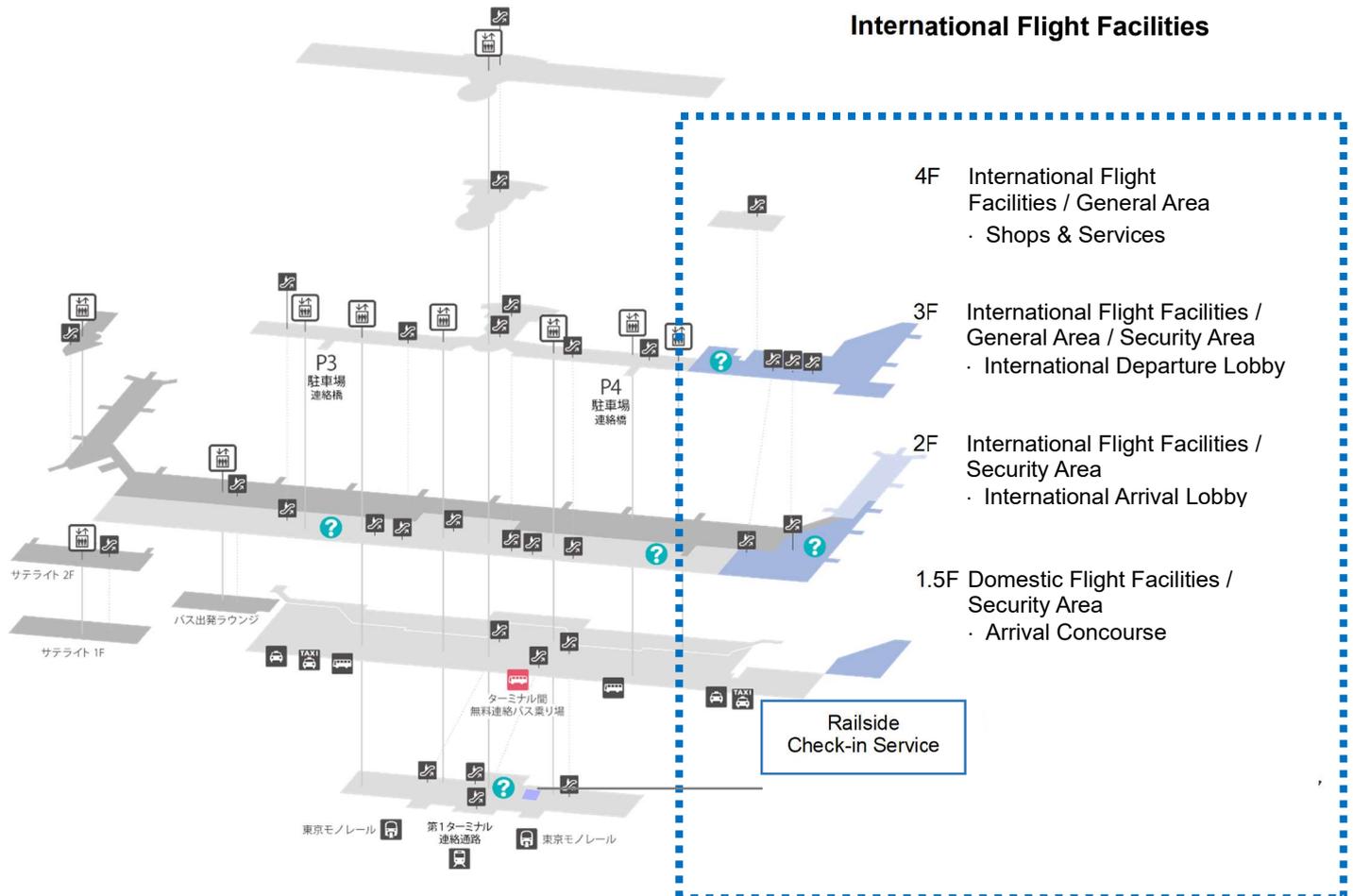


Exterior of Terminal 2 extension

\* The Terminal 2 domestic facilities will remain closed late at night and early morning.

## Terminal 2 Interior Elevation

### International Flight Facilities



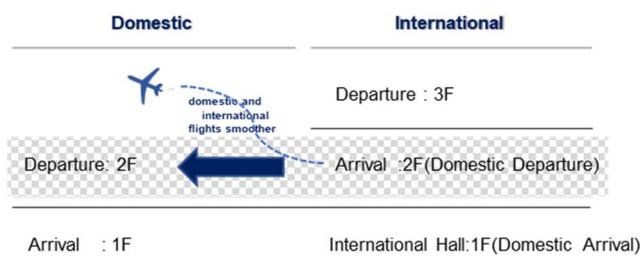
## 1. 24-Hour Facilities and Floor Composition

Like Terminal 3, the Terminal 2 International Flight Facilities will operate for 24 hours.

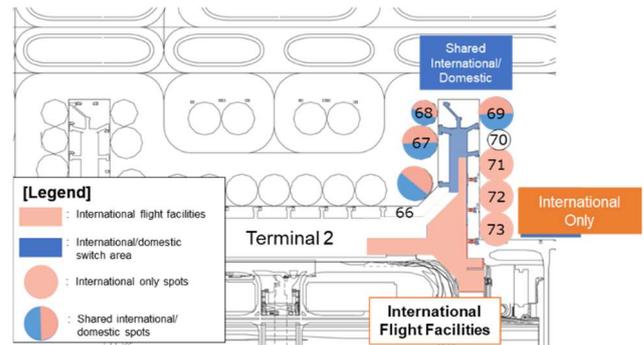
The international departure floor is located on the 3rd floor on the south side of the terminal. The international arrival floor is on the 2nd floor on the south side, which is the same floor as the domestic departures lobby, making connections to domestic flights more convenient.

### ◆ Switching between domestic and international flight functions (swing operations)

For the effective utilization of the Terminal 2 facilities in response to the increase in international flights, some of the boarding gates (Gates 66–69) will switch between international and domestic flights (swing operations) depending on the time of day. Because certain checks are required under the relevant legislation when making this switch, passengers will be asked to move out of the area being switched over before the switch of functions is effected.



Flight connection traffic route in Terminal 2 (conceptual diagram)



Swing operation areas and spots

## 2. “Sky” Concept

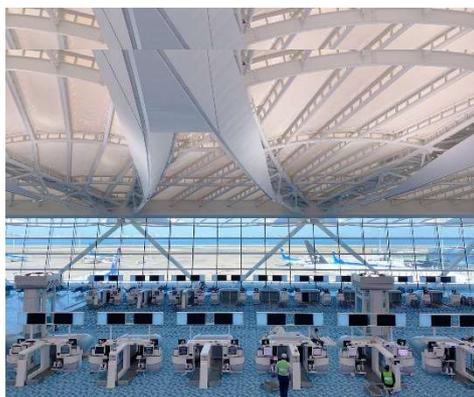
The ambience design of the Terminal 2 International Flight Facilities is a combination of the “Sky” concept used in Terminal 3 with the traditional Japanese *asanoha* pattern.

The *asanoha* pattern is a traditional pattern that has, since ancient times, had the meaning of “growth.” The aim of the design concept is a “new sky” that has a sense of unity, imbued with the desire to keep growing together, providing a vitality that will boost the growth and prosperity of all the customers of Haneda Airport, from the past to the future.

The 3rd floor international departure lobby is a grand space, approx.18 meters high at its highest and with an openness similar to an observation deck where the aircraft can be seen lifting off and landing.

The adoption of a membrane has kept the roof materials light, allowing the re-use of the structural members of the existing building, such as pillars and piles. The installation of equipment on the lobby ceiling has been kept to a minimum as a disaster-mitigation measure.

The natural light that comes pouring in from the membrane roof envelops the entire lobby in a soft light, creating a space that is considerate of customers’ safety and peace of mind.



Terminal 2 3rd Floor International Departure Lobby

### 3. Commercial Facilities

The commercial areas of the Terminal 2 International Flight Facilities have been designed with the concept of “TOKYO AIR,” with 34 shops (approx. 4,300 m<sup>2</sup>) giving customers a close-up experience of the air of Tokyo. TOKYO AIR has been expressed in the ambience of Tokyo Sky on the 4th floor visible from the departure lobby, Tokyo Town, the duty-free shopping mall beyond the exit control zone, and Tokyo Space, the pre-boarding waiting area.

The distinctive shops, combined with the TOKYO AIR design concept, will inspire new sensibilities in their customers, adding to their excitement for their journey ahead.

Arriving passengers can enjoy some shopping in the arrivals duty-free shop just past the entry control counters.



Terminal 2 4th Floor Commercial Zone  
(artist's impression)



Terminal 2 3rd Floor duty-free shops  
(artist's impression)



Terminal 2 2nd Floor International  
Departure Concourse (artist's impression)

- Overview of Commercial Facilities Areas

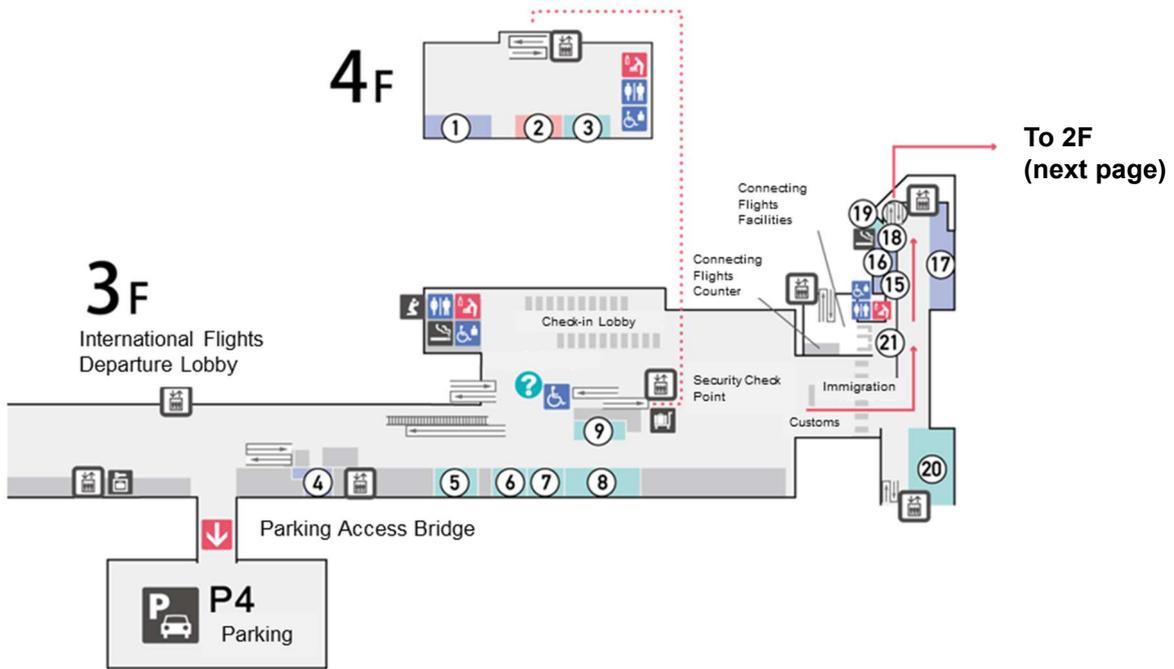
[General Area]

Restaurants	2 outlets	310 m <sup>2</sup>
Retailers	2 outlets	280 m <sup>2</sup>
Services	10 outlets	870 m <sup>2</sup>

[Security Area]

Restaurants	11 outlets	570 m <sup>2</sup>
Retailers	6 outlets	1,740 m <sup>2</sup>
Services	3 outlets	490 m <sup>2</sup>

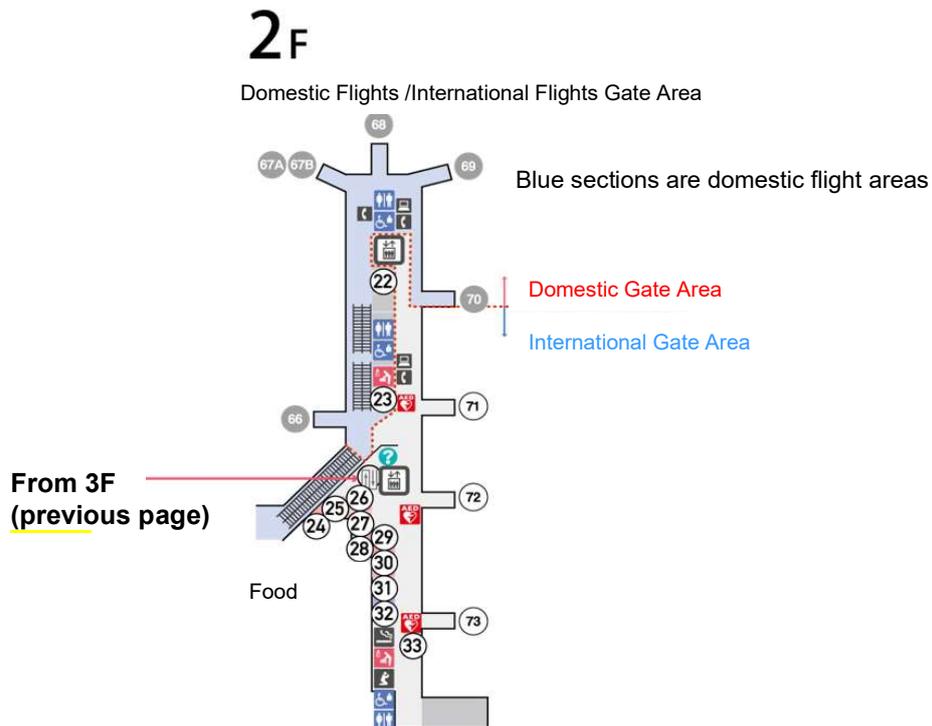
• Terminal 2 International Flight Facilities 3F & 4F



3F & 4F Shop List

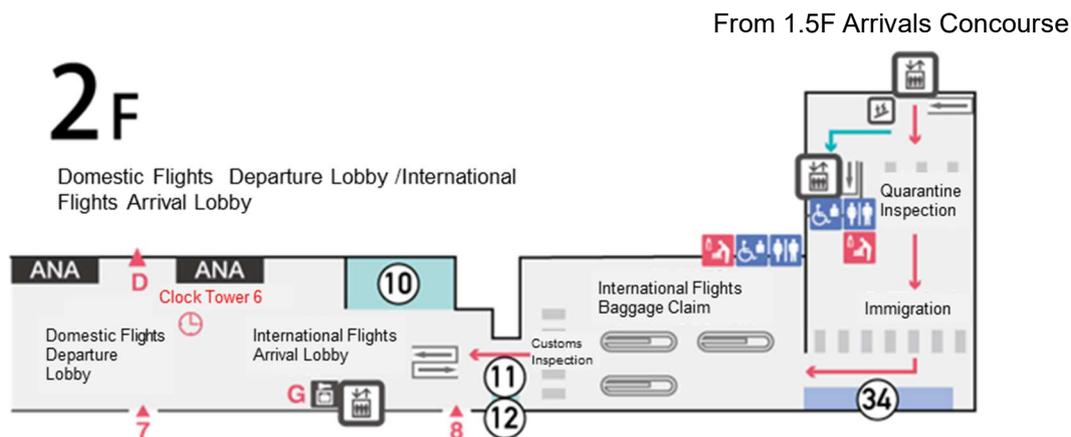
No	Floor	Area	Category	Business	Shop Name	Operator	Main Products/Services	Profile
①	4F	General	Retail	Bookstore	HANEDA TSUTAYA BOOKS	Tsutaya Books Co., Ltd.	Books, stationery, souvenirs	The terminal's first Book & Café as a range of souvenir items and the latest information about Japanese culture and that will inspire the creative class.
②	4F	General	Restaurant	Specialty coffee store	Starbucks	Tsutaya Books Co., Ltd.	Drip coffee, tea, Frappuccino®	Enjoy a wide variety of drinks made with espresso coffee extracted from quality Arabica beans.
③	4F	General	Services	Paid waiting rooms Meeting rooms	Paid Waiting Rooms	Japan Airport Terminal Co., Ltd.	Special waiting rooms	Excellent located on the departure floor, these rooms have a wide range of potential uses, such as welcoming VIPs, as waiting rooms for groups, and for meetings.
④	3F	General	Retail	Convenience store	FamilyMart Haneda T2 International Area Store	FamilyMart Co., Ltd.	Bertos, onigiri rice balls, noodles and side dishes, bakery items, sweets, daily necessities, books and magazines, gifts, etc.	Convenience store for the improved convenience of airport customers. Offering safe, secure products and convenient services.
⑤	3F	General	Services	Baggage delivery service/temporary baggage storage	Baggage delivery service/temporary baggage storage	Tokyo International Airport Terminal Corporation	Baggage delivery service Temporary baggage storage Wrapping services	Pick up your baggage you have sent from home. Airline hands-free check-in services also available.
⑥	3F	General	Services	Wi-Fi router rental Prepaid SIM card sales	Mobile Center Haneda Airport T2 3F Departure Lobby Store	Telecom Square, Inc.	Wi-Fi router rental Prepaid SIM card sales	Rental services for mobile phones and mobile Wi-Fi routers for use overseas and in Japan and sales of prepaid SIM cards, etc.
⑦	3F	General	Services	ATM	Seven Bank	Seven Bank, Ltd.	ATM	ATM services
⑧	3F	General	Services	Currency exchange	Japan Airport Terminal Currency Exchange	Japan Airport Terminal Co., Ltd.	Currency Exchange	Currency exchange services for airport customers.
⑨	3F	General	Services	Insurance sales	Insurance Counter	Japan Airport Terminal Co., Ltd.	Overseas travel insurance	Offering peace of mind with proposals and provision of insurance products to meet the needs of customers traveling overseas.
⑩	3F	Departure	Retail	General duty-free store	TIAT DUTY FREE SOUVENIR	Tokyo International Airport Terminal Corporation	Alcohol, cigarettes, food products	An extensive range of Japan's most famous sweets and alcoholic beverages including Dassai and Hakkaisan sake and imported foreign liquors. Also handles cigarette products. Enjoy shopping for yourself or for souvenirs.
⑪	3F	Departure	Retail	Duty-free store	HANEDA VIRTUAL BOUTIQUE	Tokyo International Airport Terminal Corporation	Fashion	The first virtual boutique combining real and digital sales, a first in the Japanese airport duty-free market. Uses digital content to provide fashion items and other merchandise sold in Terminal 3 at Terminal 2 as well. Enjoy pleasant shopping in a sophisticated environment. (*Certain brands and items only)
⑫	3F	Departure	Retail	General duty-free store	TIAT DUTY FREE BEAUTY	Tokyo International Airport Terminal Corporation	Cosmetics, perfume, watches	Popular Japanese brands stand alongside famous overseas brands in the perfume and cosmetics area, while the watch area offers Omega, Breitling, and Hermès merchandise.
⑬	3F	Departure	Retail	Designer brand boutique	SAINT LAURENT	Tokyo International Airport Terminal Corporation	Men's & women's accessories	Saint Laurent's first foray into airport duty-free in Japan. An extensive range of popular merchandise, including luxury leather handbags and wallets.
⑭	3F	Departure	Services	Services	Downtown Duty-free Pick-up Counter TIAT DUTY FREE Pick-up Counter	Tokyo International Airport Terminal Corporation	Duty-free pick-up	Pick-up counter for items purchased at downtown duty-free stores and reserved on the TIAT DUTY FREE advance reservation website.
⑮	3F	Departure	Services	Lounge	POWER LOUNGE PREMIUM	Tokyo International Airport Terminal Corporation	Buffet services, shower services	Serves primarily Japanese cuisine, prepared with seasonal ingredients under the direction of Hiroshi Nagashima, the "modern master craftsman," and drinks with a focus on Japanese products. Vegetarians and vegans also catered for.
⑯	3F	Departure	Services	Currency exchange	Travelax	Travelax Japan KK	Currency Exchange	Currency exchange services for airport customers.

• Terminal 2 International Flight Facilities 2F (International Departures Area)



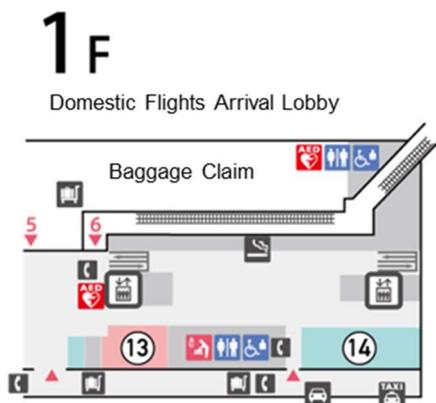
No	Floor	Area	Category	Business	Shop Name	Operator	Main Products/Services	Profile
㉓	2F	Departure	Restaurant	Café	Mitsumoto Coffee Shop	Mitsumoto Coffee Co., Ltd.	Drip coffee, cold-brew iced coffee, bacon and egg sandwiches	Enjoy a genuinely delicious coffee crafted from the culmination of techniques honed by this 60-year-old coffee roasting company.
㉔	2F	Departure	Retail	Food	PIER ISHIYA CAFÉ	Japan Airport Terminal Co., Ltd. ANA FESTA	Souvenir sweets, take-out food	Distinctively Japanese, high-quality food souvenirs and take-out foods, to help you have a comfortable trip.
㉕	2F	Departure	Restaurant	Sushi	MatakoIya	Megumi-Food Co., Ltd.	Nigiri sushi, rice bowls, sashimi	Standing bar serving authentic Edomae sushi. As well as sushi incorporating the traditional Edomae culture, also serves sashimi and alcoholic beverages.
㉖	2F	Departure	Restaurant	Japanese cuisine	Htoshinaya	Tokyo Airport Restaurant Co., Ltd.	• Miyazaki Ozaki Beef Rice Bowl • Miyagi Silver Salmon Rice Bowl • Kochi Hadhikin Chicken Rice Bowl (full-size and half & half)	Serving rice bowls combining meat or fish sous-vide with freshly-cooked rice, soups made with choice dashi stock and ingredients, alcoholic drinks and snacks.
㉗	2F	Departure	Restaurant	Tempura	Girza Kiya	Kiya Foods Co., Ltd.	• Kakiage • Seafood tempura • Meat and udon noodles	More than 25 varieties of tempura and kakiage to choose from and Girza Kiya's famous udon noodles. An extensive range of Japanese sake are available, served in a casual atmosphere with elements of a combined liquor store and pub.
㉘	2F	Departure	Restaurant	Ramen	Muji to Olive	ANA FESTA	Clam soba noodles, chicken soba noodles	Popular Girza ramen restaurant, which has appeared in the Michelin Guide three years running, opens its first airport branch, serving its main offering of Clam Soba noodles.
㉙	2F	Departure	Restaurant	Chinese cuisine	Kangei	Nuevo Mundo Co., Ltd.	Hanetsuki gyoza Hand-made boiled gyoza	Established in October 1985 in Kameta in Tokyo's Ota-ku, Chinese restaurant Kangei is famous for its hanetsuki gyoza (pan-fried gyoza with "wings").
㉚	2F	Departure	Restaurant	Beer stand	SCHMATZ	Kaiser Kitchen KK	German craft beer German sausage Schnitzel burger	Enjoy German craft beer and modern German cuisine at this casual beer stand.
㉛	2F	Departure	Restaurant	Café	Starbucks Coffee	ANA FESTA	Starbucks latte, caramel macchiato, matcha cream frappuccino	Offering a wide variety of drinks made with espresso coffee extracted from quality Arabica beans.
㉜	2F	Departure	Services	Currency exchange	Shinhan Bank Japan	Shinhan Bank Japan	Currency exchange	Currency exchange services for airport customers.
㉝	2F	Departure	Retail	Books, drugs	BOOKS&DRUGS	Tokyo International Airport Terminal Corporation	Books, drugs	As well as books and magazines for Japanese customers, also sells a range of books and magazines for customers from overseas. Drugs are mostly household medicines, and a range of health-related products for overseas customers are also available.
㉞	2F	Departure	Services	Insurance sales	Travel Insurance	Tokyo International Airport Terminal Corporation	Overseas travel insurance vending machine	Provides insurance products to meet the needs of customers traveling overseas.

• Terminal 2 International Flight Facilities 2F (International Arrivals Lobby)



No	Floor	Area	Category	Business	Shop Name	Operator	Main Products/Services	Profile
㊸	2F	General	Services	Various	Welcome Center	Tokyo International Airport Terminal Corporation (Cooperating companies) Japan Airport Terminal Co., Ltd., JTB Corporation, Yamato Transport Co., Ltd., SKY Co., Ltd., Seven Bank, Ltd.	Tourism information, ticket sales, baggage delivery, baggage storages, data communication device rental, SIM card sales, ATM, event space	One-stop-shop for services and information for international visitors to Japan on arrival.
㊹	2F	General	Services	Bonded baggage storage	Bonded Baggage Storage	Tokyo International Airport Terminal Corporation	Bonded baggage storage Porter services	Storage of baggage not clearing customs, and assistance with carrying baggage to destinations within the terminal.
㊺	2F	General	Services	Currency exchange	Mizuho Bank	Mizuho Bank, Ltd.	Currency exchange	Currency exchange services for airport customers.
㊻	2F	Arrival	Retail	General duty free	TIAT ARRIVAL DUTY FREE SHOP	Tokyo International Airport Terminal Corporation	Alcohol, cigarettes, food products	An extensive range of alcohol and cigarette products and duty-free merchandise can be purchased on arrival in Japan.

• Terminal 2 1F New Shops and Services



No	Floor	Area	Category	Business	Shop Name	Operator	Main Products/Services	Profile
㊼	1F	General	Restaurant	Café	WAKURABA	Haneda Future Research Institute Inc.	Japanese tea, Japanese sake, sweets	Information-delivery café that conveys the charms of Japan's various regions through "food."
㊽	1F	General	Services	Shower Room	SHOWER ROOM	Tokyo International Airport Terminal Corporation	Shower booths	Shower booths available for use before departure or after arrival.

## ■ Further Extensions of Terminal 3 International Flight Facilities

With the commencement of international services from Terminal 2 from March 29, 2020, the name of the International Terminal will be changed to Terminal 3. (This name change will take effect on March 14, 2020, in conjunction with the name changes of railway stations, etc.)

Plans have also been underway for the expansion of the facilities in Terminal 3 in response to the increased number of international flights. The terminal building has been extended on the north side and check-in counters and baggage claim facilities have been expanded. Two new Passenger boarding bridges have also been built. These new facilities have gradually been put into service since December 2019.



### <Extensions to Tokyo International Airport Terminal 3>

Name	Tokyo International Airport Terminal Extension
Address	2-6-5 Haneda Airport, Ota-ku, Tokyo
Owner	Tokyo International Airport Terminal Corporation
Design Contractor	Azusa, Yasui, PCPJ Tokyo International Air Terminal Design and Supervision Joint Venture
Construction Contractors	Kajima Corporation, Shimizu Corporation
Technical Advisors	Mitsubishi Jisho Sekkei Inc.
Extension Area	(1) Extended sections: Approx. 14,000 m <sup>2</sup> , (2) Renovation of existing sections (existing building): Approx. 15,000 m <sup>2</sup>
Total Project Cost	Approx. ¥22 billion
Major Application	Airport passenger terminal facilities
Floors	6 above-ground floors
Operating Hours	24 hours



Terminal 3 Exterior

## <Overview of Terminal 3 Extensions>

- Passenger boarding bridge and new satellite

A new satellite linking the satellite and boarding bridge have been built in the area of Gates 115 and 116 area, which had previously been used as an open area. The gates have been renumbered as Gates 140 and 141 and boarding bridges have been installed. In conjunction with this, the gate numbers inside the original satellite (Gates 141–148) have been changed in sequence to Gates 142–149. (December 2019)

- Expansion of counters and baggage claim facilities

The floor area on the north side of the main terminal building has been increased and two new check-in counters (M and N) have been added on the 3rd floor. The number of baggage claim turntables inside the immigration inspection zone on the 2nd floor has also been increased, and the baggage delivery service counters in the Arrival Lobby, which were previously very congested, have been expanded. The shower rooms on the north side of the terminal have also been increased.

- Improved access inside terminals

Three new entrances and elevators allowing direct access to the 2nd and 3rd floors of the main building have been installed on the 1st floor of the north side of the terminal, allowing for smoother entry to the terminal's north side by car and charter buses.

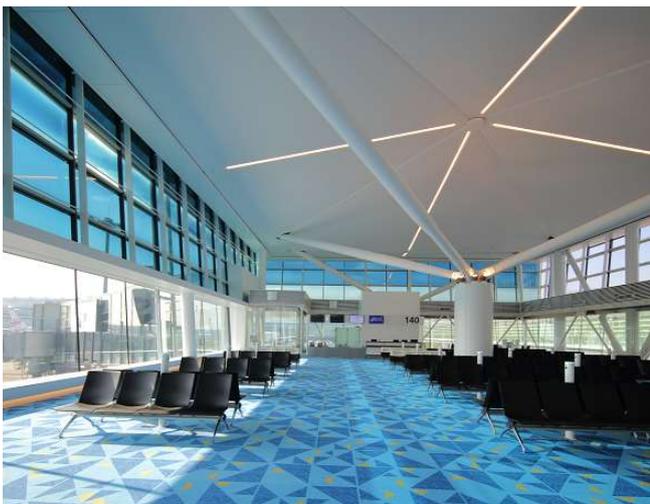
- New lounge on the south side of departure area (SKYLOUNGE SOUTH)

A new Skylounge has been established on the south side of the departure area, which had previously been without a lounge.

Using light sheet materials, the loose spirals of the interior design symbolize the sky, offering a space with a sense of openness. The lounge in the north ANNEX is currently closed for extensive renovations, but by around autumn, there will be a good balance of lounges available in the north, central and south sections of the terminal.

- Connecting corridor directly linking to Haneda Airport Garden

Haneda Airport Garden, a complex that includes hotels and medium and long-distance bus terminals, developed as part of the National Strategic Special Zone Plan for the area around Haneda Airport, is scheduled to open for business on April 21, 2020. This facility will be directly linked to the airport via the connecting corridor with Terminal 3.



New satellite (Gate 140)



SKY LOUNGE SOUTH