Notice regarding Novel coronavirus (COVID-19)

The Ministry of Justice, the Ministry of Health, Labor and Welfare and other government agencies are working in conjunction with airport companies to detect and stop the spread of the virus at Haneda Airport.
When coming to the airport, please observe and cooperate with the following.

* Various measures related to immigration restrictions are subject to change, therefore, please check the latest information carefully, and refer to the websites of the authorities of each country.

[New Measures for Strengthening Border]
* Due to the spread of variant virus infection, the Government of Japan has taken new measures such as immigration restrictions as follows. For details, please refer to "Strengthening border measures related to the new virus variants" (Ministry of Health, Labor and Welfare website).

( Related Information)
* Fast Track (Ministry of Health, Labor and Welfare website)

Before entering Japan, it is possible to complete some of the procedures related to airport quarantine, which are required for all those entering Japan from other countries, using the Health and Location Monitoring App (MySOS).

[Request from the Ministry of Land, Infrastructure, Transport and Tourism]
① In order to prevent the spread of the coronavirus, we ask that crowded area or time be avoided and to act in a small group, as well as to keep taking thorough basic infection control measures when moving between prefectures such as homecoming or trip.
② Also, in order to reduce the incidence of contact, we urge that remote working and staggered commuting hours be introduced across the board for those who travel to work by public transport.
**[Notice from Immigration Services Agency of Japan]**

Preventing the spread of COVID-19 through denial of entry, etc.

In response to the worldwide spread of COVID-19, the Immigration Services Agency is currently denying the entry into Japan of foreign nationals who have stayed in selected countries and regions 14 days prior to applying for entry into Japan (foreign nationals who fall under the classification found in Article 5, Paragraph 1, Item 14 of the Immigration Control and Refugee Recognition Act, excluding those who fulfill certain requirements). For more information, please refer to "Regarding denial of landing to prevent the spread of COVID-19 (novel Coronavirus)" on the Immigration Services Agency's website.

**[For those Returning to / Entering Japan]**

The following actions must be taken before and after returning or entering Japan from overseas.

- Refer to the websites of Ministry of Health, Labor and Welfare Quarantine Station for information about the quarantine procedures which are asked to those who arrived at Haneda Airport from other countries and other latest information.
- It is possible to submit information online related to quarantine/immigration application and customs declaration required when entering Japan.

**“Visit Japan Web service”(the Digital Agency website)**

- In addition, the Japan National Tourism Organization (JNTO) has set up a call center called "Japan Visitor Hotline" that provides multilingual support 24 hours a day, 365 days a year to ensure the safety and security of foreign travelers in an emergency. We also respond to inquiries related to the new coronavirus.

  【Telephone】050-3816-2787（from overseas:+81-50-3816-2787）
【Hours】available 24 hours a day, 365 days a year
【Available Languages】English, Chinese, Korean and Japanese
「Japan Visitor Hotline」(Japan National Tourism Organization Website)
「Japan Visitor Hotline」(PDF：565KB)

• About COVID-19 (Ministry of Health, Labor and Welfare Quarantine Station HP)

<Notice about New Services>
Amazon's luggage pick-up service for those who are required to stay at hotels after entering Japan
After entering Japan through Haneda Airport International Terminal, those who are required to stay at hotels reserved by Japan's quarantine stations can pick their luggage up from Amazon at Haneda Airport before moving to their hotels.

*Caution
• Only those who are required to submit to quarantine measures such as staying at hotels reserved by Japan’s quarantine stations are allowed to use the service. Please check the Ministry of Health, Labor and Welfare website below for requirements to use the service.
  (https://www.mhlw.go.jp/stf/seisakunitsuite/bunya/0000121431_00209.html)
• Please make sure to check the Amazon website below for more details.
“It is now possible to pick your luggage up from Amazon at Haneda Airport before moving to your hotels” (Amazon website)

【For those Departures from Japan】
Many countries have established entry restrictions to Japan and travelers from Japan. When considering travel to these countries, be sure to check the latest
information, such as the websites of the authorities of each country, and the embassy in Tokyo.

**[About Accurate and Prompt Information]**
Further information is available at the following websites.

- Information is also available on the Ministry of Health, Labor and Welfare website in Japanese (Concerning Novel Coronavirus)
- Information is also available on the Cabinet Secretariat's Office website in Japanese (About correspondence of Coronavirus Pandemic)
- Information is also available on the Prime Minister's Office website in Japanese (Headquarters on Combating Coronavirus Pandemic)
- Information is also available on the Prime Minister's Office website in Japanese (Preventing COVID-19 -Understand the Measures You Can Take-)