

Coronavirus Pandemic Alert (On 3 April (Fri), 00:00am)

The Ministry of Justice, the Ministry of Health, Labor and Welfare and other government agencies are working in conjunction with airport companies to detect and stop the spread of the virus at Haneda Airport.

When coming to the airport, please observe and cooperate with the following.

【Notice from Immigration Services Agency of Japan】

Due to the spread of the new coronavirus infection, the target of foreigners who cannot enter Japan has been expanded. It will be as follows from midnight on April 3, 2020.

1. Foreign nationals holding a Chinese passport issued at Hubei or Zhejiang of the People's Republic of China
2. Foreigners who have stayed in the areas in Table within 14 days prior their arrival in Japan

Table

Country name & Region name

Iceland, Ireland, Albania, Armenia, Andorra, Israel, Italy, Iran, Indonesia, United Kingdom, Ecuador, Egypt, Estonia, Australia, Austria, Netherlands, Canada, Korea, Northern Macedonia, Cyprus, Greece, Croatia, Kosovo, Democratic Republic of the Congo, Cote d'Ivoire, San Marino, Singapore, Switzerland, Sweden, Spain, Slovakia, Slovenia, Serbia, Thailand, Taiwan, Czech Republic, China, Chile, Denmark, Germany, Dominica, Turkey, New Zealand, Norway, Vatican, Panama, Hungary, Bahrain, Philippines, Finland, Brazil, France, Bulgaria, Brunei, United States, Vietnam, Belgium, Bosnia-Herzegovina, Poland, Bolivia, Portugal, Malta, Malaysia, Monaco, Moldova, Morocco, Montenegro, Mauritius, Latvia, Lithuania, Liechtenstein, Luxembourg, Romania

【For those returning to / entering Japan】

- Please inquire with the quarantine officer if you have stayed in the countries/regions in Table.
- Report to Quarantine officers when entering the country/region if you have a cough, fever or other symptoms, or if you are taking cough medicine or an antipyretic (fever reducing medicine).
- If you have developed the abovementioned symptoms after entering Japan and you have been in or traveled through the countries in Table, before going to a medical clinic for a diagnosis, please notify the clinic that you have been to those countries and wear a mask when you go. When you arrive, show your health declaration card and report your travel history (health declaration cards are distributed on board your aircraft).
- In addition, the Japan National Tourism Organization (JNTO) has set up a call center called "Japan Visitor Hotline" that provides multilingual support 24 hours a day, 365 days a year to ensure the safety and security of foreign travelers in an emergency. We also respond to inquiries related to the new coronavirus.

【Telephone】 050-3816-2787 (from overseas:+81-50-3816-2787)

【Hours】 available 24 hours a day, 365 days a year

【Available languages】 English, Chinese, Korean and Japanese

<https://www.japan.travel/en/plan/hotline/>

[「Japan Visitor Hotline」 \(PDF : 565kB\)](#)

- Passenger entering or returning to all regions will be held 14 days at a location designated by the quarantine

director and must not use public transport in Japan.

【For those departures from Japan】

Many countries have established entry restrictions to Japan and travelers from Japan. When considering travel to these countries, be sure to check the latest information, such as the websites of the authorities of each country, and the embassy in Tokyo.

【Preventing the Spread of Infection in the Airport】

- Airport staff are being encouraged to wear face masks to prevent the spread of the coronavirus.
- The disinfection and cleaning of doorknobs and handrails in the passenger terminals (including on moving walkways and escalators) has been stepped up.
- We ask you to be conscientious about washing your hands, wearing a mask and covering your nose and mouth when you cough in order to prevent the spread of infection.
- We encourage you to use the disinfectant placed in various locations around the passenger terminals.

【Request from the Ministry of Land, Infrastructure, Transport and Tourism and Ministry of Health, Labor and Welfare】

If you use public transportation when commuting to work, we ask that you actively take measures such as telework and staggered commuting to reduce congestion in order to prevent the spread of infection.

【Reference】

Currently, aircrafts (limited to those related to the carriage of passengers) of airlines departing from the People's Republic of China or the Republic of Korea and arriving at an airport in Japan, are required to limit their arrival airports to Narita International Airport and Kansai International Airport. (From the midnight of March 9, 2020 to the end of March)

【About accurate and prompt information】

Further information is available at the following websites.

Information is also available on the Ministry of Health, Labor and Welfare website in Japanese (Concerning Novel Coronavirus)

https://www.mhlw.go.jp/stf/seisakunitsuite/bunya/0000164708_00001.html

Information is also available on the Cabinet Secretariat's Office website in Japanese (About correspondence of Coronavirus Pandemic)

https://www.cas.go.jp/jp/influenza/novel_coronavirus.html

Information is also available on the Prime Minister's Office website in Japanese (Headquarters on Combating Coronavirus Pandemic)

https://www.kantei.go.jp/jp/singi/novel_coronavirus/taisaku_honbu.html

Information is also available on the Prime Minister and Cabinet website in Japanese (Preventing COVID-19 -Understand the Measures You Can Take-)

<https://www.kantei.go.jp/jp/headline/kansensho/coronavirus.htm>