

HANEDA AIRPORT TERMINAL 2
FLOOR GUIDE



Haneda Airport Terminal Website



HANEDA App

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FLOOR GUIDE



Haneda Airport Terminal Website



HANEDA App

2023.12 2023.12

HANFDA AIRPORT TERMINAL 2

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SERVICE GUIDE

- Haneda Airport Terminal Information Center
- ■Information Counter ■Touch Panel
- Customers Who Require Special Assistance

Special Assistance Wheelchair & Stroller Rental

Writing Board & Communication Support Board

Nursing Room

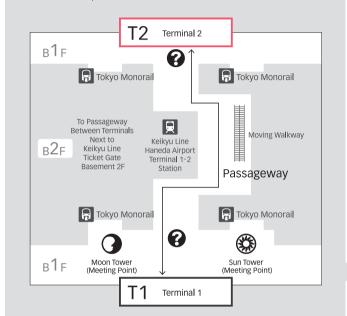
■IT Services → P30·31

ACCESS

- ■Travel Between Terminals ■When Using Rail Services
- ■Bus Stop ■Taxi Stand
- ■When Using a Car

Travel Between Terminals

For Terminal 1, Please use the underground passageway (400 meter walk: moving walkway available) or ride the Inter-terminal Free Shuttle Bus. For Terminal 3. Please ride the free shuttle bus or train



Inter-terminal Free Shuttle Bus

Terminal 2 1F 9 Bus Stop 3 minutes 3 minutes





Tokyo Monorail Keikyu Line Haneda Airport Terminal 1•2 Station

When Using Rail Services

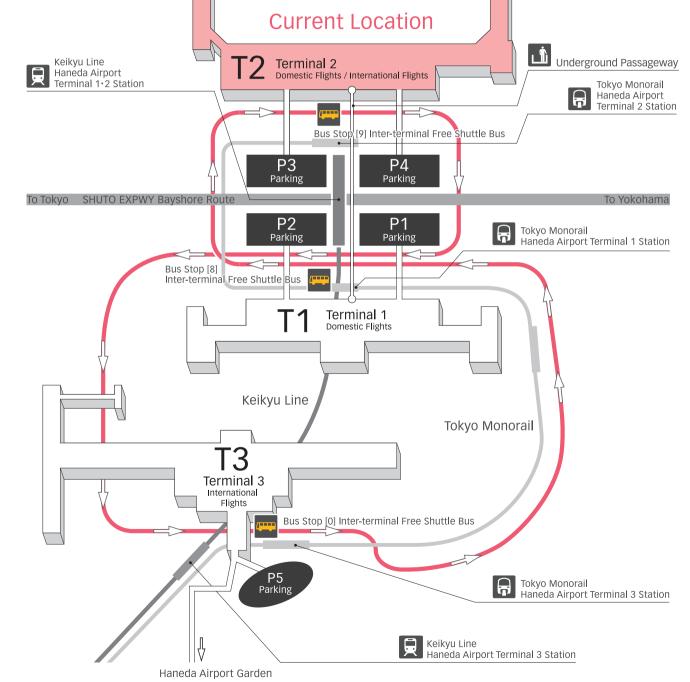
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A

Passengers transiting between terminals for domestic and international flights or for international flights may use the inter-terminal train services free of charge. Please ask at the information counter or the nearest ticket barrier to receive a free train ticket.

*Information listed here may change without notice. Thank you for your understanding. *For the latest information, please visit the official Haneda Airport website.

HANEDA AIRPORT OVERALL VIEW



General Area

Information Elevator 🔀 Escalator 📟 Bus 🚰 Taxi 🚍 Hired car 😭 Tokyo Monorail 💂 Keikyu Line

Domestic Flights Departure Gate Area International Flight Facilities

Domestic Flights / Internatinal Flights Swing Gate Area

GUIDE MAP

HANEDA AIRPORT TERMINAL 2

5F

Restaurants **Observation Deck**

■MARKETPLACE

■FLIGHT DECK TOKYO

4F

Shops & Restaurants

■MARKETPLACE

3F

International Flights Departure Lobby International Flights Departure Area Shops & Restaurants Parking Access Bridge

■ MARKETPLACE

■UPPER DECK TOKYO

■TERRACE RESTAURANTS

2F

Domestic Flights Departure Lobby Domestic Flights Departure Gate Area International Flights Arrival Lobby Shops & Restaurants

■MARKETPLACE

■Check-in Counter

■Clock Tower 1 to 6

■HANEDA EXCEL HOTEL TOKYU

Domestic Flights Arrival Lobby Shops & Restaurants

■ MARKETPLACE

■Bus & Taxi Departure Lounge

■Inter-terminal Free Shuttle Bus (Bus Stop No. 9)

■ Meeting Points 1 & 2

B1F

Passageway to Terminal 1 Keikyu Line & Tokyo Monorail Ticket Gate Shops & Restaurants

■ MARKETPLACE

P3 Parking P4 Access Parking Bridge Access Bridge Bus Departure Lounge TAXI Satellite 1F TAXI Bus Stop [9] Inter-terminal Free shuttle Bus \mathscr{S}_{n} Tokyo Monorail Passageway to Terminal 1 Tokyo Monorail

> 貝 Keikyu Line

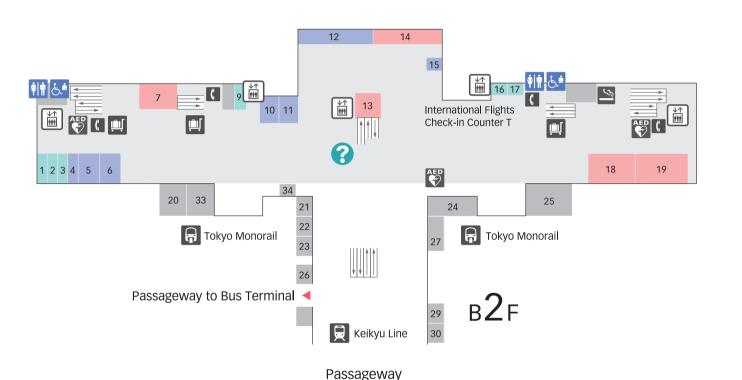
Passageway to Terminal 1 Keikyu Line & Tokyo Monorail Ticket Gate



Flevator Escalator Automated External Defibrillator

Telephones 🔒 Tokyo Monorail 💂 Keikyu Line

MARKETPLACE



to Terminal 1

List of Shops along the Passageway

B1F

- **20 TENDON TENYA Haneda Airport Shop**
- 21 YOJIYA [Merchandise]
- 22 TO&FRO [Travel Essentials]
- 23 Raffine [Relaxation]
- 24 **Air LAWSON** [Convenience Store]
- 25 McDonald's [Fast Food]
- 26 **AEON BANK** [Bank ATM]
- 27 Nakagawa Masashichi Shoten Bunten Tabi Haneda Airport Terminal 2 Store [Miscellaneous Goods]
- 33 YOSHINOYA Haneda Airport T2 Bldg. Shop [Beef Bowl]
- 34 **SEVEN BANK** [Bank ATM]

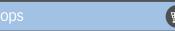
B₂F

- 29 **SEVEN BANK** [Bank ATM]
- 30 **Seven-Eleven** [Convenience Store]



- Tachigui Soba Sakedokoro TSUKIJITEI
- Krispy Kreme Doughnuts
 Mercedes me Haneda Airport Shop
- 14 The Minatoya Lounge

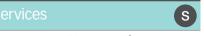
- **MARUGAME SEIMEN**
- Gyu-tan ARA / Kaisen Hitsumabushi YAKICHI (Japanese Food)



- Dream Lottery [Lottery Ticket Counter]
- FamilyMart Haneda Airport Terminal 2
- **Airport Drug** [Medicine, Cosmetics, Travel Esentials]
- ANA FESTA GO / ANA FESTA B1 Gift Shop [Souvenirs, Miscellaneous Goods]
- Tanabe Book Shoten



[Fruit, Western Confectionery, Juice Stand]



Baggage Storage Cleaners [Baggage Storage Service, Cleaning]



[Shoe Repair, Spare Key Cutting, Shoe Care Products, Watch Battery Replacement]

SEVEN BANK [Bank ATM]

16 Mizuho Bank [Bank ATM]



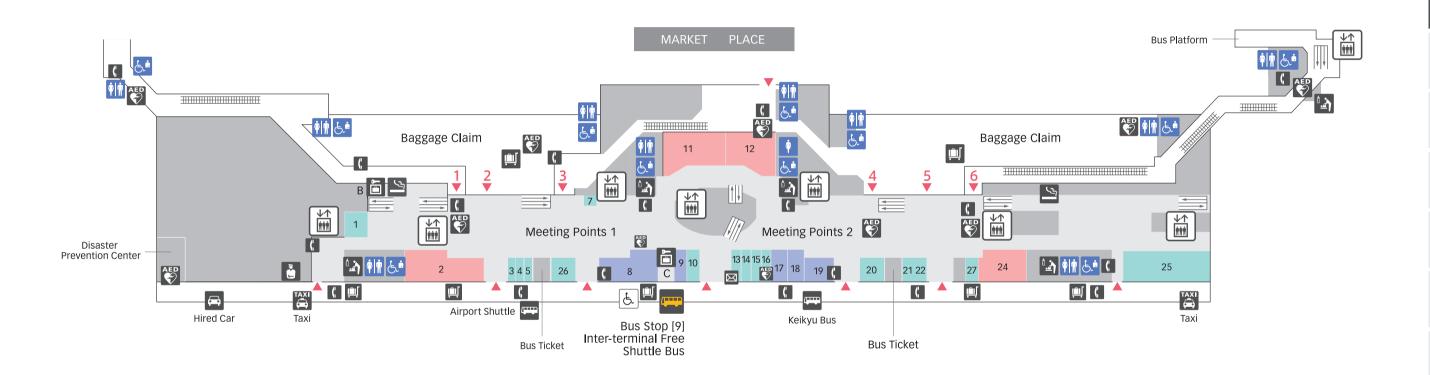
Take Out Delivery Service

2F eparture (Domes

1estic

2F rival Lobby ternational)

4~5F





- TULLY'S COFFEE Haneda Airport Terminal 2 Store
- Gyoza and Tanmen TEN [Ramen noodles]
- Soba Sakedokoro TSUKIJIAN
- **Wakuraba** [Cafe]

- ANA FESTA Arrival Lobby Gift Shop Airline Specially Selected Goods, Carry-On Bags, Box Lunch, Confectionery
- **BLUE SEAL** [Ice Cream, Crepe]
- **Doctor Belee**
- DRASTIC THE BAGGAGE
- **DELEETS** [Japanese Sweets, Deli, Tobacco]
- **Gourmet Twenty four** [food vending machine]
- **ORIX Rent-A-Car**
- **NIPPON Rent-A-Car**

- **NISSAN Rent a Car** [Car Rental]
- **POCKET CHANGE** [Self-Service Coin Exchange Kiosk]
- **QB HOUSE** [Haircuts, Hair Styling]
- MUFG Bank
- JAPAN POST BANK [Bank ATM]

- SBJ BANK Money Exchange [Currency Exchange]
- 16 Toho University Haneda Airport Clinic
- Yamato Transport [Delivery Service]
- **TOYOTA Rent a Car** [Car Rental]
- **Times CAR RENTAL** [Car Rental]

- **SHOWER ROOMS** (Shower facilities)
- SAGAWA Haneda Airport Terminal 2 [Delivery Service, Baggage Storage]
- 27 Kiraboshi BANK [Bank ATM]

Take Out Delivery Service

B1F

2F parture (Domes

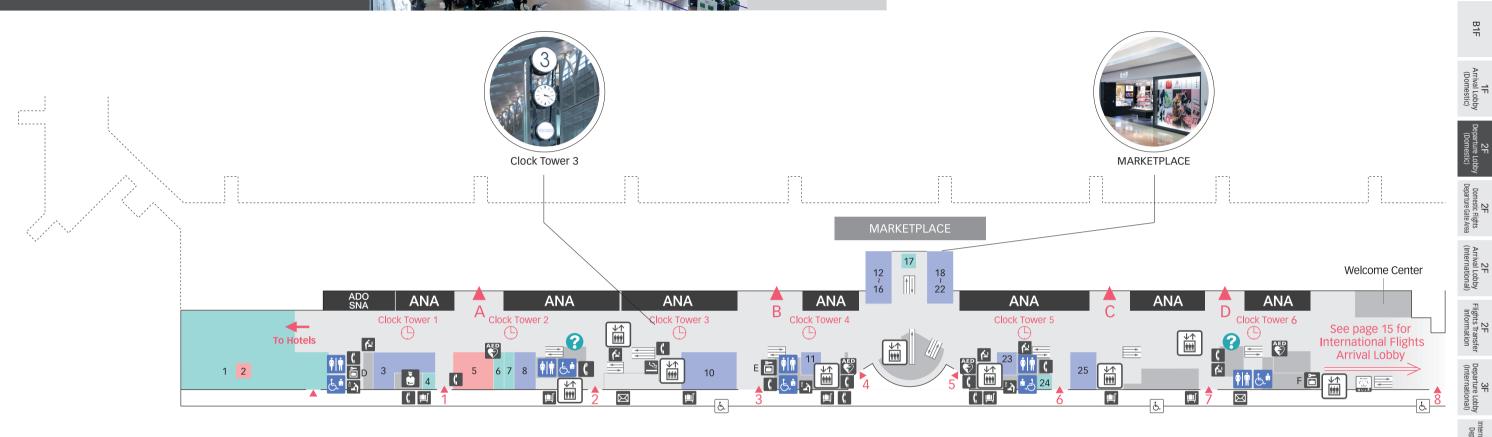
2F Domestic Departure G

2F Arrival Lobby (International)

Automated External Defibrillator

Assistant Dog Toilet Police Cart Pool Smoking Room

Telephones MailBox Coin Lockers & Accessible Parking Packing Area



- HANEDA EXCEL HOTEL TOKYU cafe & dining FLYER'S TABLEJ
- Cafe & Beer restaurant Avion [Cafe & Beer Restaurant]

Tokyo Shokuhin-kan Clock Tower 1 Store [Western and Japanese Confectionery]

- Soraben Kobo [Box Lunch Specialty Shop]
- Tokyo Shokuhin-kan Clock Tower 3 Store [Western and Japanese Confectionery, Side Dishes]
- 11 Art Deli [Box Lunch, Beverage]
- 16 KIN NO TSUBASA [Specially Selected Western Confectionery]
 - cote cour [Western Confectioneries]

- 13 LADURÉE [Western Confectioneries]
- 14 Sembikiya [Western Confectioneries]
- 15 Le Chocolat Alain Ducasse [Western Confectioneries]
- 16 CLUB HARIE [Western Confectioneries]
- 22 KIN NO TSUBASA [Specially Selected Japanese Confectionery]

- ₁₈ Toraya [Japanese Confectioneries]
- MINAMOTO KICHOAN [Japanese Confectioneries]
- 20 QUOLOFUNE (Japanese Confectioneries)
- 21 KEISHINDO [Japanese Confectioneries]
- Kanou Shoujuan

 Japanese Confectioneries [Japanese Confectioneries]

- GOOD NEWS TOKYO Haneda Airport Terminal 2 [Gift, Confectionery]
- 25 SMILE TOKYO [Western and Japanese Confectionery, Side Dishes]

- 🚹 HANEDA EXCEL HOTEL TOKYU 👩
- 4 JAPAN POST BANK [Bank ATM]

- **SEVEN BANK** (Bank ATM)
- Mizuho Bank [Bank ATM]
- 17 Kid's Space
- **SEVEN BANK**

Domestic Flights Departure Gate Area



Automated External Defibrillator

Smoking Room

Nursing Room

Elevator

Escalator

Moving Side Walk

Cart Pool

Cart Pool

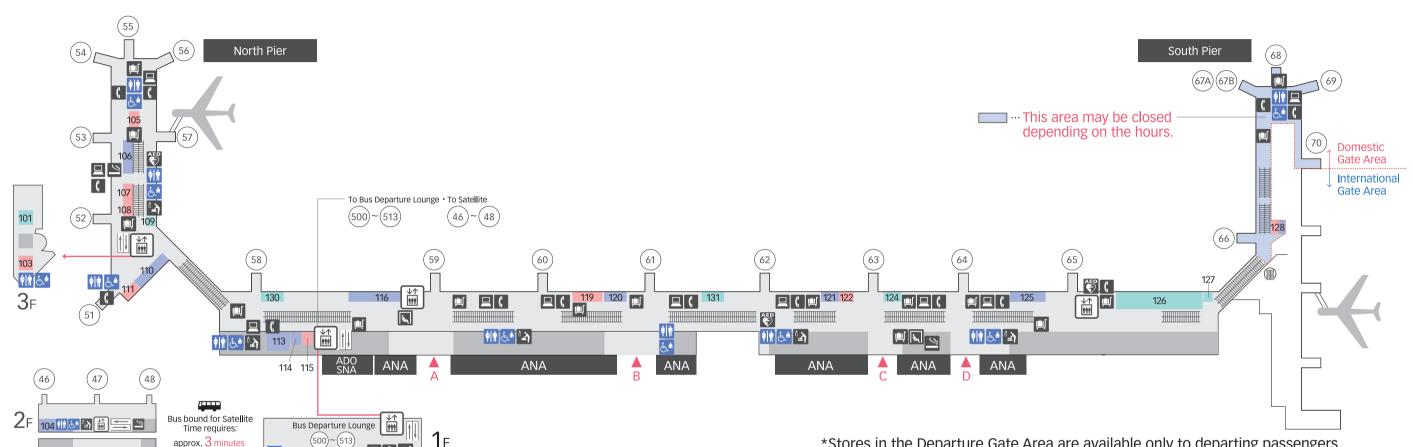
Card Pool

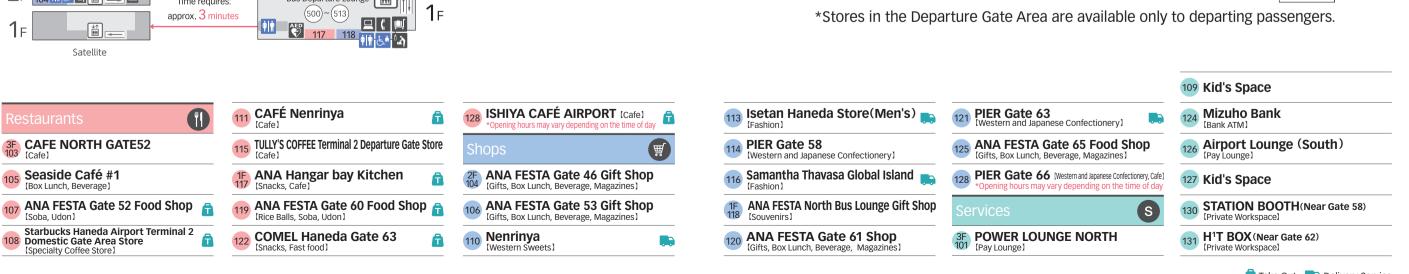
Card Pool

Card Pool

Card Pool

Card Pool





GUIDE MA

B1F

1F Arrival Lobby (Domestic)

2F Departure Lobby (Domestic)

2F Domestic Flights Departure Gate Area

2F Arrival Lobby (International)

2F
Flights Transfer
Information

3F
Departure Lobby
(International)

International Flights Departure Area

4∼5F

SHOPS &

SERVICE GUIDE

ACCES

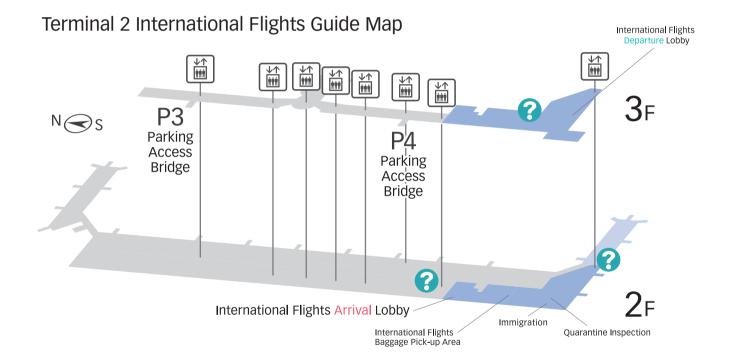
Arrival Lobby



 International Flights Arrivals International Flights Transfer

Passengers using International Flights

International flights are available in some parts of Terminal 2 and Terminal 3. Please confirm the terminal you will be using.

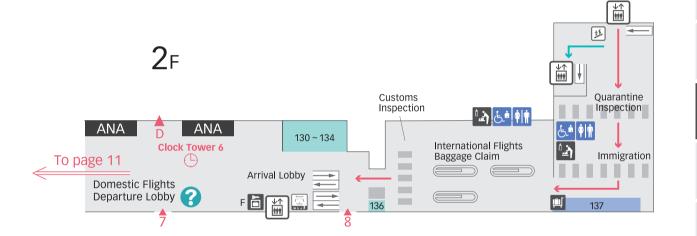


Passengers departing on international flights from Terminal 2

- ▶ Please proceed to the international flights departure lobby in the South Pier on the third floor.
- The check-in counter is located on B1F central and at International Flights Departure Lobby on 3F.
- ▶ Please proceed to the international flights security check point on the south side of 3F after the check-in procedure.

To our Passengers using international flights at Terminal 2

- The international flights arrival lobby is located on the south side of 2F.
- For more information on connecting flights, please see page 16 to 17.











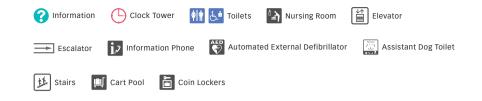




ACCESS

International Flights Transfer, Domestic Flights Transfer





Connecting to International Flights



► Connecting from International Flights to International Flights (T2) (T3)



► Connecting from Domestic Flights to International Flights

• Please proceed to the International flights departure lobby (south side of 3F) from the domestic flights arrival lobby (1F).

► Connecting from Domestic Flights to International Flights

- Please proceed by following the sign of "International Flights Transfer" after getting off the plane.
- Please move from the 1F International Flights Transfer (Terminal 3) limousine bus stop to T3 by bus.
- Upon arrival at T3, please proceed to the 3F fights departure lobby.

Connecting to **Domestic Flights**

► Connecting from International Flights to Domestic Flights (T2)



► Connecting from International Flights to Domestic Flights (T2) (T1)

- Please proceed by following the sign of "Arrival" after getting off the plane.
- Please proceed to the arrival lobby for international flights after passing the immigration and customs inspection.
- Please move from bus stop No. 9 on the 1F to T1 by the inter-terminal Free Shuttle Bus.
- Please proceed to the 2F domestic flights departure lobby.
- Please see page 2 for details on how to transfer between terminals.

16

^{*}This page provides information on the main flight transfer methods. Please check in advance with your airline whether you can transfer using this method.

Shops & Restaurants, Parking Access Bridge, International Flights Departure Lobby

TERRACE RESTAURANTS

P P3 Parking



MARKETPLACE

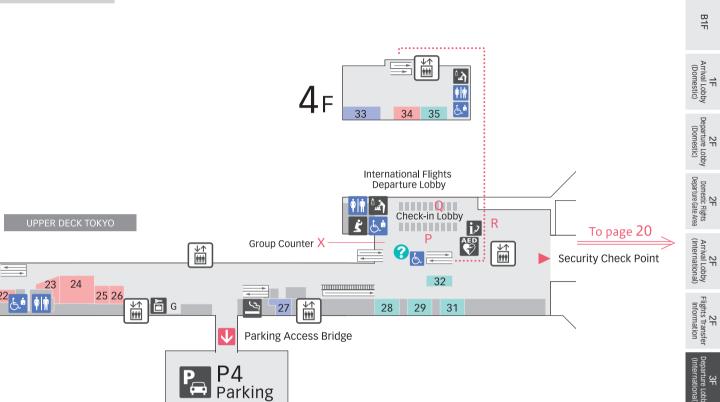
↓↑

19

A

Automated External Defibrillator | Information Phone | Moving Side Walk | Cart Pool

Smoking Room (Telephones Coin Lockers Prayer Room Parking







↓↑

Parking Access Bridge

GGG CAFÉ



Gansozushi [Conveyor Belt Sushi]

[Chinese Food]

Chinatown DELI

10

[Jewelry, Watches]	Jei vices
14 GINZA WAKO [Lady's Accessories, Home Accessories, Clocks]	1 POWER LOUNG [Pay Lounge]
Minami Aoyama Shosaikan [Lady's Accessories, Home Accessories, watches]	2 Seiyo-kan [Relaxation]
17 Tokyo's Tokyo [Books, Stationery, Merchandise, Toys]	28 YAMATO TRAN [Delivery Service]
18 PLAZA [Imported household goods]	29 MOBILE CENTE [Wi-Fi Rental]
FamilyMart Haneda Airport International Terminal 2 [Convenience Store]	Japan Airport Termi (Currency Exchange)
4F HANEDA TSUTAYA BOOKS (Books, Stationery, Merchandise)	Tokio Marine & Nichido Fire In: / Sompo Japan Insurance (Over [Travel Insurance]

SWAROVSKI

36 Pet Hotel and Dog Run

37 Carwash

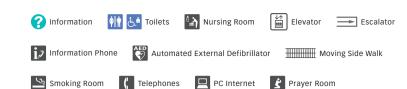


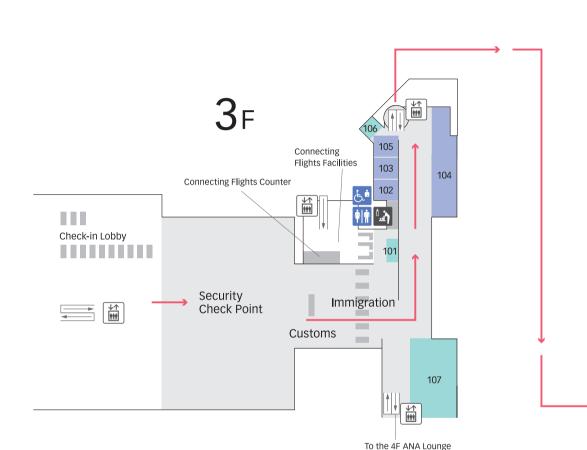




3F-2F-1F International Flights Departure Area

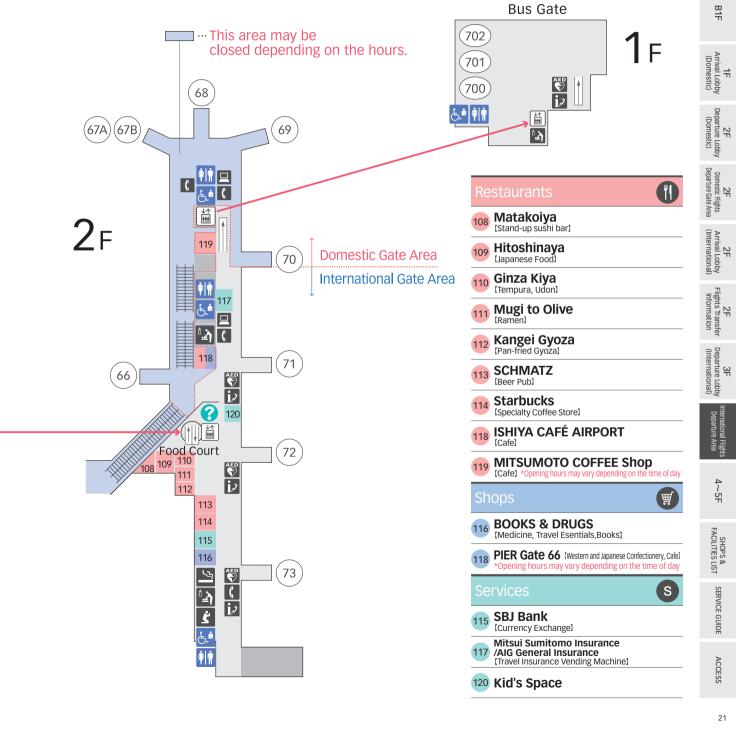






*Available to customers who have already checked-in.





2F

2F nts Tra

4~5F

Observation Deck

B1F

2F eparture (Domes

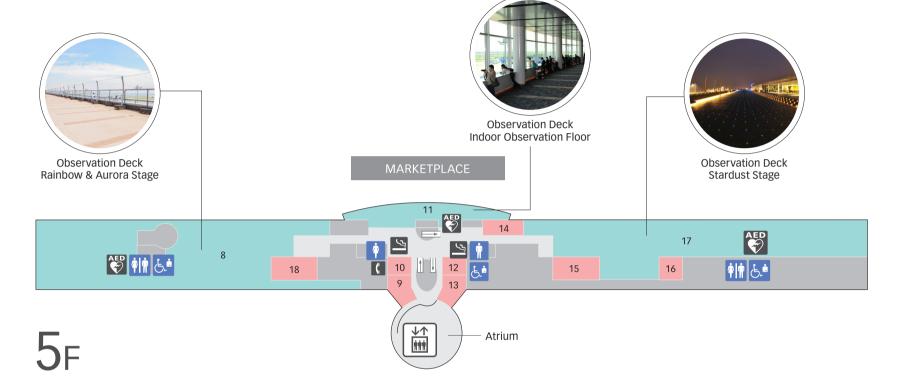
2F
Domestic Flights
Departure Gate Area

2F Arrival Lobby (International)

MARKETPLACE For men For women

↓↑

Atrium



5_F





S



Observation Deck [Rainbow & Aurora Stage]





Vegetarian Cuisine Take Out

4F

SHOPS & **FACILITIES LIST**





*Please check the website for the latest information on opening hours. JIYUGAOKA BURGER W

Location Shop Name

☎03-6459-9313

Amici del te

©8:00~21:00 L.O. 20:25

SCENIC CAFÉ [Cafe]

©9:00~18:00(Weekdays) Lo. 17:30

HANEDA EXCEL HOTEL TOKYU

café & dining [FLYER'S TABLE]

Liapanese Cuisine, Western Cuisine, Chinese Cuisine, Cafe

Sakedokoro TSUKIJITEI

The Minatoya Lounge

MARUGAME SEIMEN

203-6428-9333

☎03-6428-9410

☎03-5756-6000

☎03-6428-9118

☎03-6428-9000

203-5756-6057

B1F-14 [Soba]

B1F-18 [Udon]

1F-12

©5:00~24:00 L.O. 23:30

Tachigui Soba

©7:00~21:00 L.o. 20:30

©8:30~21:30 L.O. 21:00

©7:30~22:00 **L.o.** 21:30

Soba Sakedokoro

©9:00~22:30 L.O. 22:00

©8:00~20:00 L.o. 19:30

3F-21

General

Restaurants

Japanese

Food



Starbucks [Specialty Coffee Store] **2**03-5579-7870 ©6:30~20:00



Page

©9:00~19:00(Sat, Sun & holiday) L.o. 18:30 *Business hours may change due to climate

LYER'S TABLE Y

[Udon] **2**03-5756-6163 ©6:30~20:30 L.O. 20:00







Page

Western Food

Chinese Food















Soba Kappo Azumino 5F-13 [Soba]

☎03-5756-6157

(Italian) **☎**03-6428-9210

©7:00~21:45 **L.o.** 21:30

DONSABATINI

©10:30~21:30 L.o. 21:00

[Hamburger Steak]

☎03-5756-0033

[Western Food]

203-6428-9511

Airport Grill & Bar

SHINJUKU ACACIA

᠑10:00~22:00 L.O. 21:40

CASTELMOLA

©11:00~21:30(Weekdays) L.o. 20:30 10:00~21:00(Sun/holidays) L.o. 20:00

Gyoza and Tanmen TEN

RAMEN TORIDASHIYA

[Grilled Meal, Pizza]

203-6459-9555

[Gyoza & Tanmen]

©10:30~22:00 L.O. 21:30

©9:00~20:30 L.o. 20:00

Chinatown DELI

①9:00~20:30 L.O. 20:00

NANGOKUSYUKA

©10:30~21:30 L.o. 21:00

Mrs Istanbul

⊙7:00~21:00 L.o. 20:30

[Turkish Cuisine]

☎03-5756-6183

☎03-6428-8558

[Ramen]

303-6428-8531

[Chinese Food]

203-5579-7779

[Chinese Food]

203-6428-9130

3F-25

3F-22

©8:00~21:30 L.o. 21:00

Location Shop Name

3F-19

☎03-6428-8521 ©10:30~21:30 L.o. 21:00



Page

World Wine Bar by Pieroth (Wine Bar)

22

Location Shop Name

General Area

Krispy Kreme Doughnuts Snacks, Cafe

Mercedes me B1F-13 Haneda Airport

203-6428-9090 ©8:00~21:00

TULLY'S COFFEE **Haneda Airport Terminal 2 Store**

[Cafe] **2**03-5579-7688 ©7:30~21:30



Wakuraba

1F-24 ☎03-6459-9565 ©12:00~19:00 [L.O.] 18:30 Open until 20:00 on Fri, Sat, and Sun (L.O. 18:30)



Cafe & Beer restaurant Avion

[Cafe & Beer Restaurant] **☎**03-6428-8551 ©5:30~20:30 L.O. 20:00



Live CAFÉ [Cafe, Curry] **3**03-6428-8530 ⊙7:00~19:00 L.o. 18:45

Gyu-tan ARA / Kaisen Hitsumabushi YAKICHI B1F-19 [Japanese Food] ☎ARA 03-5756-0078 /YAKICHI 03-5756-1188 ©9:00~22:00 L.o. 21:00





GGG CAFÉ [Cafe, Cuisine, Fresh Vegetables]

☎03-6428-8535 ©7:00~20:30 L.O. 20:00

BEER CAFÉ+

○6:00~20:00 L.o. 19:45

3F-10 [Beer Stand & Cafe]

☎03-6428-8537



HealthyTOKYO **(1)** 3F-20 Cafe & Shop [Cafe] ☎050-5305-1331 ○6:30~20:00 L.O. 20:00

Komeraku [Ochazuke (rice with dashi soup)]

TSUKIJIAN

☎03-6428-9119

[Soba]

203-5579-7988 ©7:00~21:00 L.O. 20:30

TOKYO KARUBI 3F-7

Location Shop Name

3F-6

[Grilled Meat Shop] **2**03-5579-7788 ©7:00~19:30 L.O. 19:00

©6:00~21:00 L.O. 20:30

Ginza Kiva

☎03-6428-9200

Tempura Soba Monzaemon

203-6428-9505 ©6:00~21:00 L.O. 20:30

Sanuki Udon Hannyarin

Gansozushi [Conveyor Belt Sushi]

2503-3747-0373 ©9:00~21:00 L.o. 20:45

TONKATSU WAKO (Japanese Food) **2**03-6428-9100

©11:00~22:00 L.O. 21:00

NUMAZU UOGASHIZUSHI 4F-5 [Sushi] ©10:30~21:30 L.o. 21:00

cuud [Curry Udon] **3**03-6428-8525 ©10:30~21:30 L.o. 21:00

MANJIDO 5F-9 [UDON] ☎03-5757-6611

©10:30~22:00 L.o. 21:00

5F-12

KURO CHO BEI [Japanese Cuisine, Izakaya] ☎03-5757-6096 ©11:00~21:30 L.O. Food 20:30 Drink 21:00

KandaSarugakucho Tenmasa [Tempura] **☎**03-6428-9110 ©11:00~22:00 L.o. 21:00

Etc.

L.O. Last Order Halal Cuisine V Vegetarian Cuisine 1 Take Out

rtur 2F

3F-26 [Korean Food]

Miss Korea

☎03-5756-6168

5F-18 [British Pub] **2**03-5579-7715 ©11:00~22:00 L.O. Food 21:30 / Drink 21:45



Domestic Flights Departure Gate Area

CAFE NORTH GATE52 3F-103 [Cafe]



Seaside Cafe#1

⊙6:00~20:30 L.o. 20:00

☎03-5757-6147

2F-105 [Box Lunch, Beverage] **☎**03-6428-8571 ⊙6:00~20:00 L.o. 19:45



Starbucks Haneda Airport Terminal 2 2F-108 Domestic Gate Area Store 🙃



CAFÉ Nenrinya 2F-111 [Cafe] **☎**03-6428-8710 ⊕6:00~20:00 L.o. 20:00



TULLY'S COFFEE Terminal 2 Departure Gate Store



ANA Hanger bay Kitchen

©6:00~20:00 L.O. 19:45

⑤8:00~20:00 L.O. 20:00

☎03-5579-7726

203-5539-9000

☎03-6700-5261 ⊙6:00~20:00 L.o. 19:45



COMEL Haneda Gate 63 [Snacks, Fast food]



ISHIYA CAFÉ AIRPORT

2F-128 **2**03-5539-9000 ₾6:00~13:00 *Opening hours may vary depending on the time of day



ANA FESTA Gate 52 Food Food Shop 2F-107

©6:00~20:00(Soba 6:20~) L.O. 19:50



Page

©6:00~20:00(Soba 6:20~) L.o. 19:50

International Flights Departure Area

* Please check the website for the latest information on opening hours.

Snacks, Cafe MITSUMOTO COFFEE Shop **2**03-5579-7855 ©6:30~25:00



Food Court Matakoiva

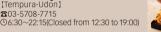
2F-108 [Stand-up Sushi bar] **2**03-5579-7752 ◎8:00~12:40



Hitoshinaya 2F-109 [Japanese Food] **☎**03-6428-5860 O6:30~12:30



Ginza Kiya 2F-110 [Tempura-Udon]





Mugi to Olive 2F-111 [Ramen] ☎03-6700-5264 O6:30~12:30



Kangei Gyoza 2F-112 [Pan-fried Gyoza]

SCHMATZ





☎03-5579-7765 ©7:00~23:00(Closed from 13:00 to 19:0



Starbucks 2F-114 [Specialty Coffee Store]

©7:00~24:00(Closed from 13:00 to 18:00)

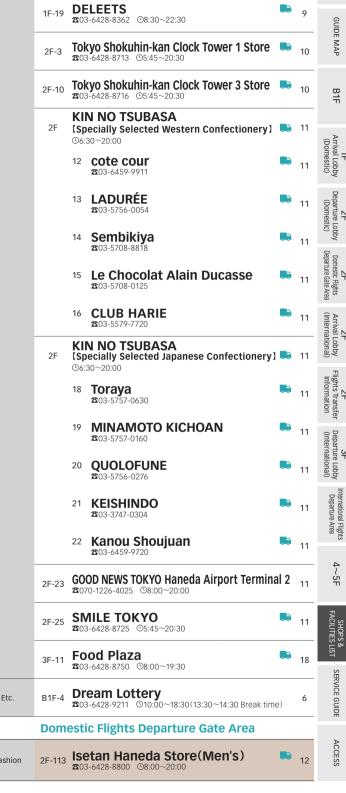


General Area

Convenience Store	B1F-5	FamilyMart Haneda Airport Terminal 2 203-5756-7730 O5:30~23:00	6
	3F-27	FamilyMart Haneda Airport International Terminal 2 © 303-5708-7422 Open 24 Hours	19
Drugstore	B1F-6	Airport Drug	6

:30~23:00	6
t International Terminal 2	19
:30~20:00	6
official website of the Haneda Airp	ort.

Genre	Location	Shop Name		Page
Books	B1F-11	Tanabe Book Shoten ☎ 03-6428-9111 ⊙7:30~21:00		6
	4F-33	HANEDA TSUTAYA BOOKS ☎03-5579-7575	•	19
Miscellaneous Goods, Small Items	1F-18	DRASTIC THE BAGGAGE ☎ 03-5756-6610	-	9
	3F-12	PORTVENIR ☎ 03-6428-8753 ③9:00~19:30		18
	3F-13	SWAROVSKI ☎ 03-6428-8752		18
	3F-15	Minami Aoyama Shosaikan \$03-6428-8730 \&\text{O9:00}\pi 19:30		18
	3F-17	Tokyo's Tokyo ☎ 03-6428-8732 ◎9:00~19:30		18
	3F-18	PLAZA 2 03-5757-6211 ©9:00~19:30 (Weekday) /9:00~20:00 (Sat, Sun & holiday)		18
Fashion	1F-17	Doctor Belee ☎ 03-5708-0495 ③9:30~21:30		9
	3F-14	GINZA WAKO ☎03-6428-8751	•	18
Food Products	1F-9	BLUE SEAL 2 03-6459-9078	â	8
	2F-8	Soraben Kobo ☎ 03-6428-8775 ⊙5:45~20:30		10
	2F-11	Art Deli ☎ 03-6428-8553		11
Famous Confectionery, Souvenirs	B1F-10	ANA FESTA GO / ANA FESTA B1 Gift Shop \$\pi03-5539-9000 \OBEGE 8:00~20:00	•	6
	B1F-12	Mercedes me Haneda Airport ☎03-6428-9000 ③9:00~20:00		6
	B1F-15	Sembikiya 2 03-6428-8704 ©8:00~20:00		7
	1F-8	ANA FESTA Arrival Lobby Gift Shop	p	8



Location Shop Name

nre	Location	Shop Name	Page
	2F-116	Samantha Thavasa Global Island ♣303-6428-8755 ⊙10:00~18:00	12
Famous Confectionery, Souvenirs, rayel Esentials	2F-104	ANA FESTA Gate 46 Gift Shop 203-5539-9000 **Hours are open depending on flight status	12
ravei Eseriuais	2F-106	ANA FESTA Gate 53 Gift Shop	12
	2F-110	Nenrinya ☎ 03-6428-8710 ⓒ6:00~20:00	12
	2F-114	PIER Gate 58 ☎03-6428-8711 ⊙6:00~20:00	12
	1F-118	ANA FESTA North Bus Lounge Gift Shop \$303-5539-9000 @6:00~19:00 *Between 6:00 and the last ride at 19:00	12
	2F-120	ANA FESTA Gate 61 Shop 203-5539-9000 ©6:00~20:00	12
	2F-121	PIER Gate 63 ☎03-6428-8712/Tokyo Milk Cheese ☎03-3747-0051 /PRESS BUTTER ☎0120-319-235	13
	2F-125	ANA FESTA Gate 65 Food Shop	13
	2F-128	PIER Gate 66 ©3-6428-8709 ©7:00~22:00 *Opening hours may vary depending on the time of day	13
	Inte	rnational Flights Departure Area	

International Flights Departure Area

* Please check the website for the latest information on opening hours.

	add direct the wester of the latest members on opening hears.				
Duty-free (Brand)	SAINT LAURENT 3F-105 \$\frac{\textbf{\Pi}}{2}\$0120-610-489 \\ 06:30\times12:10 / 19:55\times0:05(Mon, Tue, Wed & Fri)	20			
Duty-free Shops (Etc.)	3F-102 TIAT DUTY FREE SOUVENIR 36120-029-023 06:30~12:10 / 19:00~0:20(Thu, Sat & Sun) 6:30~12:10 / 19:00~0:05(Mon, Tue, Wed & Fri)	20			
	#ANEDA VIRTUAL BOUTIQUE 3F-103	20			
	TIAT DUTY FREE BEAUTY 3F-104 \$\frac{\pi}{0}6:30 \sigma 12:10 / 19:55 \sigma 0:05(Mon, Tue, Wed & Fri)\$	20			
Medicine, Travel Essentials, Books	2F-116 BOOKS&DRUGS 2G3-6428-5810 @6:30~0:00 *Closed during non-flight hours	21			
Souvenirs	PIER Gate 66 \$03-6428-8709 2F-118 (06:30~12:10 / 19:55~0:20(Thu, Sat & Sun) 6:30~12:10 / 19:55~0:05(Mon, Tue, Wed & Fri) *Opening hours may vary depending on the time of day	21			
Inter	International flights immigration procedures area				

* Please check the website for the latest information on opening hours.

2F-137 ©5:00~7:30 / 17:00~21:00(Tue, Wed, Fri & Sun) 5:00~7:30 / 16:00~21:00(Mon, Thu & Sat)

Duty-free Shops (Etc.)

TIAT ARRIVAL DUTY FREE SHOP 250120-610-489

*This is only available for passengers arriving from international flights.

Cation	Shop Name	Page
		s
	General Area	
1F-9	SEVEN BANK ©5:00~24:00	6
1F-16	Mizuho Bank @6:00~23:00 (Weekdays)/ 6:00~22:00 (Sat)/ 8:00~21:00 (Sun/ holidays) *Closed 6:00~7:00 on Mondays	7
1F-17	SMBC ©7:00 ~24:00 (Monday~Saturday)/7:00~21:00 (Sunday) *Operating hours are the same as the corresponding day of the week on national holidays	7
F-13	MUFG Bank ©5:00-24:00(Cannot be used from the 2nd Saturday of the month 21:00 until 7:00 on the next day)	9
F-14	JAPAN POST BANK ©7:00~23:00 (8:00~21:00 (Saturday)/8:00~20:00 (Sunday and national holidays))	9
F-27	Kiraboshi BANK ©7:00~23:00(Weekday)/7:00~21:00(Sat, Sun & holiday)	9
2F-4	JAPAN POST BANK ©7:00~23:00 (8:00~21:00 (Saturday)/8:00~20:00 (Sunday and national holidays))	10
2F-6	SEVEN BANK ©5:00~24:00	10
2F-7	Mizuho Bank ©6:00-23:00 (Weekdays)/6:00-22:00 (Sat) /8:00-21:00 (Sun/ holidays) *Closed 6:00-7:00 on Mondays	10
F-24	SEVEN BANK ©5:00~24:00	11
-134	SEVEN BANK ©5:45~13:30	15
F-15	SBJ BANK Money Exchange ☎ 03-5756-6125	9
F-31	Japan Airport Terminal Currency Exchange \$\infty\$03-6428-8219 \$\infty\$6:30\times13:00\$	19
F-32	Tokio Marine & Nichido Fire Insurance (Domestic/Overseas Travel) / Sompo Japan Insurance (Overseas Travel) 23/03-6428-0404 ©6:30~13:00	19
F-20	Yamato Transport ☎03-5757-6166	9
-132	Yamato Transport a 03-6459-9950 ⊙5:45~23:00	15
F-28	Yamato Transport ☎03-6459-9140 ⊙6:00~23:00	19
F-26	SAGAWA Haneda Airport Terminal 2 \$2070-1412-2221 \@7:00~20:00	8
1F-1	Baggage Storage · Cleaners 203-6428-8341(Cleaning 03-6428-8342)	6
	F-13 F-14 F-13 F-14 F-27 PF-24 F-24 F-15 F-31 F-32 F-20 F-28	SEVEN BANK

Genre	Location	Shop Name	Page
Bonded Baggage Storage	2F-136	Bonded Baggage Storage © 303-6428-5835 Oopen 24 Hours	15
Wi-Fi Rental, Communication Devices	2F-133	J WiFi & Mobile / GLOBAL WiFi 20120-522-360/03-6459-9250 05:45~23:00	15
	3F-29	MOBILE CENTER ©7:00~22:00	19
Rent a Car	1F-3	ORIX Rent-A-Car \$03-5756-6617	8
	1F-4	NIPPON Rent-A-Car ☎03-5757-6190	8
	1F-5	NISSAN Rent a Car ☎03-6428-9123	8
	1F-21	TOYOTA Rent a Car ☎03-3744-0100 ⊙7:00~22:00	9
	1F-22	Times CAR RENTAL ☎03-5708-3131	9
Relaxation	1F-25	SHOWER ROOMS 203-6428-5831 ©5:00~10:00/16:00~22:00 * Please check the website for the latest information on opening hours.	9
	3F-2	Seiyo-kan 3 03-6428-9191 ©9:00~20:30 (Reception ends at 20:00)	18
Pay Lounge	3F-1	POWER LOUNGE CENTRAL ☎ 03-6428-8250 ⊙6:00~20:00	18
	4F-35	Paid Waiting Rooms ©7:00~20:00	19
Medical Clinic	1F-16	Toho University Haneda International Airport Clinic ☎ 03-6428-8121 ©9:00~13:00(Reception ends at 12:30) /14:00~22:00(Reception ends at 21:30)	9
Other Service	B1F-2	SHOE SHINE 21 ⊙9:00~19:00	6
	B1F-3	Riat! ☎ 03-3747-0520	6
	1F-1	Gourmet Twenty four	8
	1F-7	POCKET CHANGE	8
	1F-10	QB HOUSE α 0120-585-919	8
	1F-36	Pet Hotel and Dog Run ☎ 03-5756-7111	19
	1F-37	Carwash	19

			Overall View
Location	Shop Name	Page	View
2F-1	HANEDA EXCEL HOTEL TOKYU 203-5756-6000 Open 24 Hours 20	10	
2F-17	Kid's Space	11	GO TO THE ALL THE
2F-130	Tourist Information Center ☎03-6428-5840 ⊙5:45~23:00	15	=
2F-131	Ticket Counter ☎ 03-6428-5840 ◎5:45~23:00	15	7
5F-8	Observation Deck [Rainbow Aurora Stage] 06:30~22:00 *Business hours may change due to climate	23	(Domestic)
5F-11	Indoor observation floor (FLIGHT DECK TOKYO) ©5:00∼23:00	l ₂₃	
5F-17	Observation Deck (Stardust Stage) ©6:30~22:00 *Business hours may change due to climate	23	(Domestic)
Dome	estic Flights Departure Gate Area	_	
2F-124		13	Departure Gate Area
2F-126	Airport Lounge (South) 203-6428-8260 ©6:00~20:00	13	
3F-101	POWER LOUNGE NORTH ☎ 03-6428-8255 ⊙6:00~21:30	12	(International)
2F-130	STATION BOOTH (Near Gate 58) ©7:00~21:30(Reception ends at 21:15)	12	Information
2F-131	H¹T BOX (Near Gate 62) ☎ 0120-342-110 ⊙7:00~21:30 (Reception ends at 21:15)	13	lation
2F-109	Kid's Space	12	(International)
2F-127	Kid's Space	13	
	•		Departure Area
2F-115	SBJ BANK Money Exchange ☎ 03-5708-7463 ⊙7:00~25:00	21	
3F-101	Travelex ☎ 03-6459-9218 ⊙7:00~25:00	20	T 2.4
3F-106	DUTY FREE PICK UP / TIAT DUTY FREE Counter DUTY FREE PICK UP ☎03-6428-5801 TIAT DUTY FREE Counter ☎0120-610-489 ©6:30~12:10 / 19:55~0:20 (Mon, Wed, Fri & Sat) 6:30~12:10 / 19:55~0:05 (Tue, Thu & Sun)	20	FACILITIES LIST
	2F-17 2F-130 2F-131 5F-8 5F-11 5F-17 Dome 2F-124 2F-126 3F-101 2F-130 2F-131 2F-130 2F-131 3F-101 3F-101	2F-17 Kid's Space 2F-18 Tourist Information Center	2F-12 HANEDA EXCEL HOTEL TOKYU 2P-17 Kid's Space 11 2F-130 Tourist Information Center

2F-120 Kid's Space



Mitsui Sumitomo Insurance

^{2F-117} /AIG General Insurance ©6:00~13:00

Pay Lounge 3F-107 POWER LOUNGE PREMIUM \$03-6428-5830 \@6:30~12:30/19:00~24:30

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HANFDA AIRPORT TERMINAL 2

SERVICE GUIDE

Haneda Airport Terminal Information (Telephone Center)

Available for inquiries about flight information, facilities inside the terminal and access to the airport. We are also available for assistance services and others.

[Phone Number] 03-5757-8111 [Fax Number] 03-6428-0889

[Reception Hours] 5:00~24:00 (open everyday throughout the year) *Inquiries about international flights are accepted 24 hours

(HP) https://tokyo-haneda.com

*Please contact the following for Lost & Found

Lost items found inside the terminal **Airport Service Center**

TEL: 03-5757-8111

*Please contact the company you used for items lost onbord the airclaft, in the station, train or bus



Information & Inquiries

Information Counter

Guide staff "concierges" located at five information counters within the terminal provide flight information and facilities guidance, lend wheelchairs and strollers, and are ready to broadcast announcements within the airport. Feel free to ask the concierges for help at any time.



Touch Panel

Installed at various locations in the airport to provide guidance with information about shops within the terminal



Welcome Center (2F)

Provides tourist information on various locations in Japan, sells JR tickets and tourist tickets, and also accepts reservations for accommodation.



Flight Information

You can check flight information for Haneda Airport from the website.



Customers Who Require Special Assistance

Special Assistance

Special assistance is provided for customers with disabilities and elderly customers. Concierges who are qualified as "special assistance providers" are available to help you.



Wheelchair Rental

Wheelchairs are available at various locations.



Writing Board & Communication Support Board

We have a communication support boards at the information counter to help customers who require assistance in speaking communication. There will be a writing communication board and also other



Telecommunication Relay Service

Booths are set up for persons with hearing or speech difficulties to use the Telecommunications Relay Service on their own smartphones or other devices



Calm down, cool down

This facility provides universal design services that facilitate a relaxing environment for those with developmental or intellectual disabilities.



Other Services

Medical Clinic

An emergency hot line is connected to the Toho University Medical Center Omori Hospital Emergency **Toho University Haneda Airport Clinic**

Location: 1F Arrival Lobby (Domestic) 1F-16 Clinic Hours: 9:00~13:00 (Reception ends at 12:30)/ 14:00~22:00 (Reception ends at 21:30)

Phone Number: 03-6428-8121

Customers with Children

Stroller Rental

Please use Strollers available at various locations within the airport.



Nursing Rooms

Nursing booths, baby seats, washstands, and hot water facilities are available here. Male visitors may enter all areas except the nursing booths.



For more details on services

Children's Toilet / Auxiliary Toilet Seat

Available in certain restrooms / nursing rooms





Kid's Space

A kids' space is available in the departure lobby and gate area (domestic flights). For the safety of children, they must be accompanied by a parent or guardian





IT Services

Free Wi-Fi

You can use the free Wi-Fi service from your computer or smartphone.

- 1. Please select "HANEDA-FREE-WIFI" for the network name (ESS-ID). There is no need to set a WEP key.
- 2. Start the web browser.
- 3. Proceed by following the instructions displayed on the screen to connect to the Internet.

*If you are concerned about security, it is recommended that you use the free Wi-Fi service provided by the carrier to which you are subscribed.

Charging Corner

Power outlets are available at various locations. You can use them to charge electronic devices such as mobile phones and tablets.

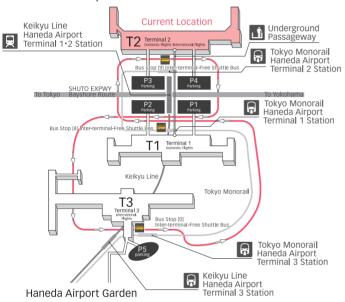


HANEDA AIRPORT TERMINAL 2

ACCESS

Travel Between Terminals

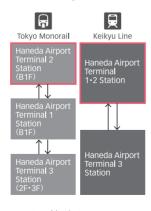
Haneda Airport Overall View



Inter-terminal Free Shuttle Bus



When Using Rail Services

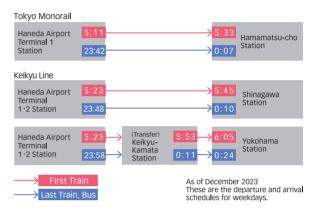


Passengers transiting between terminals for domestic and international flights or for international flights may use the inter-terminal train services free of charge. Please ask at the information counter or the nearest ticket barrier to receive a free train ticket.

When Using Rail Services

Haneda Airport Terminal 2 has a direct connection to the Keikyu Line Haneda Airport Terminal $1 \cdot 2$ Station and the Tokyo Monorail Haneda Airport Terminal 2 Station. The Keikyu Line & Tokyo Monorail ticket gate is located on B1F.

First Train and Last Train Information





*The bus ticket counter and bus stop is located on 1F.



Taxi Stand

*The bus ticket counter and bus stop is located on 1F.



Taxi (Except for Kawasaki, Yokohama, Yokosuka and Miura)

When Using a Car

The passageway to P3 and P4 parking access bridge is on 3F.

Haneda Airport Access Navigation



Haneda Airport Official Website

The information contained in this brochure is based on information available as of December 2023 and subject to change. For the latest information, please visit the official Haneda Airport website.

This brochure is printed with VOC-free ink.