



March 16, 2015

Japan Airport Terminal Co., Ltd. Tokyo International Air Terminal Corp.

# Tokyo International Airport Haneda Awarded First Place in Two Categories

in Skytrax's World Airport Awards

<u>World's Best Domestic Airport – First Place</u>: Domestic Terminals at Haneda <u>(for Third Consecutive Year)</u> <u>World's Best Airport Security Processing – First Place</u>: Domestic and International Terminals at Haneda





Isao Takashiro *(right)*, president of Japan Airport Terminal, and Shigeyuki Taguchi *(left)*, managing director of Tokyo International Air Terminal, at the ceremony for the World Airport Awards 2015 held in Paris on March 11, 2015

At the World Airport Awards 2015 held by Skytrax<sup>1</sup> of the UK, the domestic terminals at Tokyo International Airport Haneda were awarded first place in the World's Best Domestic Airport category for the third year in a row, and for the first time ever Haneda's domestic and international terminals<sup>2</sup> were presented with first place in the World's Best Airport Security Processing category.

Haneda's domestic terminals were awarded first place in the World's Best Domestic Airport category for its ease of use and ease of access among other merits, and Haneda's domestic and international terminals<sup>2</sup> were presented with first place in the World's Best Airport Security Processing category.

This year, Haneda also moved up in the World's Best Airport ranking, an overall airport assessment, to fifth place from last year's sixth place.

Haneda's rankings in other key categories that assess airport facilities and services that our companies handle were as follows.

•	Best Airport Terminal Cleanliness	Second place
•	World's Best Airport Staff	Second place
•	Best Airport in Asia	Fourth place

Boasting both domestic and international terminals, Tokyo International Airport Haneda will play a very important role in the future in furthering Japan's development as a tourism-oriented nation and in strengthening air transport hub functions in Japan by making the most of the nation's domestic air transport network.

Placing the highest priority on airport customers, we will continue to provide facilities and services that offer exceptional convenience, comfort, and functionality, so that Haneda continues to be trusted and selected by customers.

#### Notes

- 1. Established in 1989, Skytrax is an air transport research company based in the UK. It rates airports and airlines around the world based on a wide range of assessment items. The 2013–2014 survey for the World Airport Awards 2014 was completed by 12.85 million passengers of 110 nationalities and covered 410 airports worldwide. The survey evaluated traveler experiences across 39 airport service and product key performance indicators, from check-in, arrivals, transfers, shopping, security and immigration through to departure at the gate.
- 2. The domestic terminals (terminals 1 and 2) at Tokyo International Airport Haneda are managed and operated by Japan Airport Terminal Co., Ltd. The international terminal at Tokyo International Airport Haneda is managed and operated by Tokyo International Air Terminal Corporation.

# **Skytrax Website**

http://www.worldairportawards.com/

## World's Best Domestic Airport

http://www.worldairportawards.com/Awards\_2014/best\_domestic\_airport.htm

## World's Best Airport Security

http://www.worldairportawards.com/Awards/best\_airport\_security.html