

Japan Airport Terminal Co., Ltd. http://www.tokyo-airport-bldg.co.jp

> December 1, 2017 Japan Airport Terminal Co., Ltd.

## Installation of Sign Language Phones



Departure Lobby, 2<sup>nd</sup> floor, Terminal 1

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Departure Lobby, 2<sup>nd</sup> floor, Terminal 2

Haneda Airport will install "Sign Language Phones," Japan's first public telephone boxes for the hearing impaired to communicate using sign language, in the departure lobbies of Domestic Terminals 1 and 2 on December 3, 2017.

The Sign Language Phones are provided by The Nippon Foundation as a telephone relay service for people with hearing impairments. With this service, users can communicate to an operator with sign language using a smartphone, tablet or PC.

Telephone relay services are provided free of charge in more than 20 countries around the world as a barrier-free communication service in public facilities frequented by large numbers of people. The installation of Sign Language Phones in the Haneda Airport Domestic Terminals will be the first time that this kind of equipment has been installed in a public facility in Japan.

## **Overview of Sign Language Phone Installation**

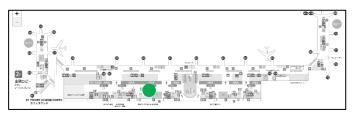
Service Launch
At 4:00 p.m., Sunday, December 3, 2017



Sign Language Phone Logo

Installation Locations
Next to Information Desk, 2nd floor, Domestic Terminal 1, Haneda Airport
Next to Information Desk, 2nd floor, Domestic Terminal 2, Haneda Airport

Departure Lobby, 2nd floor, Terminal 1



Departure Lobby, 2nd floor, Terminal 2

Inquiries (9:00–17:30 weekdays): Passenger Services Section, Facilities Operation Division, Passenger Terminal Operations Department Japan Airport Terminal Co., Ltd. Tel: 03-5757-8505