NEWS RELEASE



April 18, 2024 Japan Airport Terminal Co., Ltd. Tokyo International Air Terminal Corporation

HANEDA AIRPORT TOPS 3 CATEGORIES IN 2024 SKYTRAX WORLD AIRPORT AWARDS

World's Cleanest Airports for 9th consecutive year World's Best Domestic Airports for 12th consecutive year World's Best PRM/Accessible Facilities for 6th consecutive year



Award ceremony in Frankfurt, Germany on April 17, 2024 (Left) Mr. Masatoshi Akahori, President and CEO, Tokyo International Air Terminal Corporation (Center) Mr. Isao Fakashiro, Chairman and CEO, Japan Airport Terminal Co., Ltd. (Right) Mr. Edward Plaisted, CEO, SKYTRAX

Haneda Airport passenger terminals⁽¹⁾ have taken out 1st place for the 9th consecutive year in the World's Cleanest Airports category of the 2024 World Airport Awards conducted by the UK company, SKYTRAX⁽²⁾, as well as 1st place for the 12th consecutive year in the World's Best Domestic Airports category, and 1st place for the 6th consecutive year in the PRM⁽³⁾/Accessible Facilities category. Haneda was also awarded 3rd place in Best Airports in Asia and 4th place in World's Best Airports.

In the World's Cleanest Airports category, Haneda was voted 1st for the 11th time and the 9th consecutive year, praised for its excellent standards of cleanliness and comfort, while in the World's Best Domestic Airports category, it was voted 1st for the 12th consecutive year. Its emphasis on initiatives designed to assist passengers who require assistance in moving about are behind Haneda Airport's 1st place for the 6th consecutive year in the World's Best PRM/Accessible Facilities category.

Haneda Airport plays an extremely important role as a hub airport with a dynamic domestic and international route network. It is committed to providing hospitality from a customer perspective through facilities and attentive services by human agents while always being grateful to customers who use the airport and maintaining a high level of awareness of its role as the gateway to Japan. Haneda Airport will continue to pursue its vision and aim to become an advanced airport that continues to be trusted by a wide range of stakeholders, including customers from around the world and the aviation industry, and that is friendly to both people and the environment.

(2) SKYTRAX is a UK-based aviation research company established in 1989. The company assesses world airports and airlines over a diverse range of assessment criteria.

⁽¹⁾ At Haneda Airport, Terminals 1 and 2 are owned, managed and operated by Japan Airport Terminal Co., Ltd. and Terminal 3 is owned, managed and operated by Tokyo International Air Terminal Corporation.

⁽³⁾ PRM is an acronym for "Persons with Reduced Mobility" which includes elderly, disabled and infirm passengers.

◇ Rankings (Extract from SKYTRAX website)

• World's Best Airports

(SKYTRAX website: https://www.worldairportawards.com/the-worlds-top-10-airports-of-2024/)

| Rank | Airport, Country |
|------|--|
| 1st | Doha Hamad International Airport, Qatar |
| 2nd | Changi International Airport, Singapore |
| 3rd | Incheon International Airport, South Korea |
| 4th | Haneda Airport, Japan |
| 5th | Narita International Airport, Japan |

• Best Airports in Asia

(SKYTRAX website: https://www.worldairportawards.com/best-airports-2024-by-global-region/)

| Rank | Airport, Country |
|------|--|
| 1st | Changi International Airport, Singapore |
| 2nd | Incheon International Airport, South Korea |
| 3rd | Haneda Airport, Japan |

• World's Cleanest Airports

(SKYTRAX website: https://www.worldairportawards.com/worlds-cleanest-airports-2024/)

| Rank | Airport, Country |
|------|--|
| 1st | Haneda Airport, Japan |
| 2nd | Incheon International Airport, South Korea |
| 3rd | Changi International Airport, Singapore |

• World's Best Domestic Airports

| (SKYTRAX website: https://www.worldairportawards.com/worlds-best-domestic-airports-2024/) | | |
|---|---|--|
| Rank | Airport, Country | |
| 1st | Haneda Airport Domestic Terminals, Japan | |
| 2nd | Shanghai Hongqiao Airport, China | |
| 3rd | Chengdu Tianfu International Airport, China | |

•World's Best PRM* / Accessible Facilities

(SKYTRAX website: https://www.worldairportawards.com/worlds-best-prm-accessible-facilities-2024/)

| Rank | Airport, Country |
|------|--|
| 1st | Haneda Airport, Japan |
| 2nd | Incheon International Airport, South Korea |
| 3rd | Istanbul Airport, Turkey |

*Persons with Reduced Mobility

For inquiries, please contact:

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Corporate Planning Department, Tokyo International Air Terminal Corporation on 03-6428-5901 between 9:00AM and 5:30PM (excluding Saturdays, Sundays and public holidays)